

**Region XI Coordinated Public Transit-Human Services
Transportation Plan Update
Brooke and Hancock Counties, WV
January 2024**

Region XI Planning and Development Council
P.O. Box 82
Weirton, WV 26062
<https://www.bhjmpc.org/regional-council/>

Brooke Hancock Jefferson Metropolitan Planning Commission
124 N. Fourth St.
Steubenville, OH 43952
<https://www.bhjmpc.org>

West Virginia Department of Transportation
Division of Public Transit
1900 Kanawha Blvd., E.
Building 5, Room 650
Charleston, WV 25305
<https://transportation.wv.gov/publictransit>

Table of Contents

I.	Introduction	1
II.	Transportation and Mobility Needs Assessment	6
III.	Transportation Provider Information	10
IV.	Review of Progress Since 2021 Coordinated Plan Update	13
V.	Goals, Strategies, and Implementation	15
	Appendix A: Public and Stakeholder Outreach	20
	Appendix B: Public Survey Data	34
	Appendix C: Transportation Provider Characteristics/ Inventory	47
	Appendix D: Demographics	53
	Appendix E: Relevant FAST Act 5310 Program Information	61
	Appendix F: Participating Organizations	62
	Appendix G: Resolution to Adopt Plan	63
	Appendix H: Public Comment Period Advertising/ Comments	64

Introduction

Purpose

The following plan updates the West Virginia Planning and Development Council Region XI Coordinated Public Transit- Human Services Transportation Plan for Brooke and Hancock Counties. The plan was initially developed in 2011 and updated in 2015 and 2019. Plans have been developed in response to requirements set forth by The Safe, Accountable, Flexible, and Efficient Transportation Equity Act (SAFETEA-LU) and the Moving Ahead for Progress in the 21st Century Act (MAP-21). This plan fulfills requirements of the Federal Transit Administration (FTA) under the Fixing America's Surface Transportation Act (FAST). The FAST Act required locally developed, coordinated public transit-human services transportation plans to be updated reflecting changes established by FAST Act legislation. The bipartisan House Continuing Appropriations Act 2021 included a one-year reauthorization of the FAST Act.

Transportation is a critical component of communities in Brooke and Hancock Counties. Transportation providers allow all community members, including older adults, people with disabilities, and veterans, to access jobs, education, healthcare, and human services. It is the purpose of this plan to allow community stakeholders to assess available community transportation resources, identify community transportation needs and challenges, discover unmet transportation needs, and develop a plan for achieving shared goals.

The West Virginia Department of Transportation, Division of Public Transit provided funding for the plan. The planning process involved active transportation from local transportation providers, human service agencies, as well as members of the public, including older adults, and individuals with disabilities.

Methodology

The focus of the planning process is the identification and assessment of existing transportation resources and assessment of unmet transportation needs and gaps in service. This was established by input received at community stakeholder meetings, open to the public, in-person interviews, telephone calls, email, and a survey. The survey was distributed at physical locations throughout the region, via email, and through social media.

Planning Elements

1. Review of previous Coordinated Public Transit-Human Services Transportation Plan (2019).
2. Evaluation of existing economic/ demographic conditions in each county using U.S. Census data.
3. Creation and distribution of a public survey.
4. Review of data supplied by public survey.

5. Interviews with stakeholders.
6. Update of existing transportation service inventory.
7. Update of the summary of vehicle use.
8. Development of an updated implementation plan.

Brief Executive Summary

Transportation is a critical need and contributor to the quality of life in Brooke and Hancock Counties. Transportation provides access to jobs, education, healthcare, human services, and allows all community members to live independently and engage in community life.

The region currently has many transportation providers that provide service to Brooke and Hancock Counties. The only public transit operator in the region is the Weirton Transit Corporation located in Weirton, WV. Although demand for public transit has been expressed throughout the two-county area, the Weirton Transit Corporation limits operation to within Weirton city limits.

Available Transportation Resources

- Brooke County Senior Center, Follansbee, WV
- Weir-Cove Taxi, Weirton, WV
- Moe Drives, Follansbee, WV
- Ridgerunners Delivery and Transportation, Weirton, WV
- Weirton Transit Corporation, Weirton, WV
- IC Cab Company, Wheeling, WV
- Blessed Transportation, Chester, WV
- Committee for Hancock County Senior Services, New Cumberland, WV
- Hancock County Ambulance, New Cumberland, WV
- Steel Valley Regional Transit Authority, Steubenville, OH

Representatives for transportation providers and human service agencies have recognized the need for a better transportation system in both counties and have demonstrated their commitment to pursuing this goal by identifying needs and goals to better serve the needs of area residents.

Unmet Transportation Needs

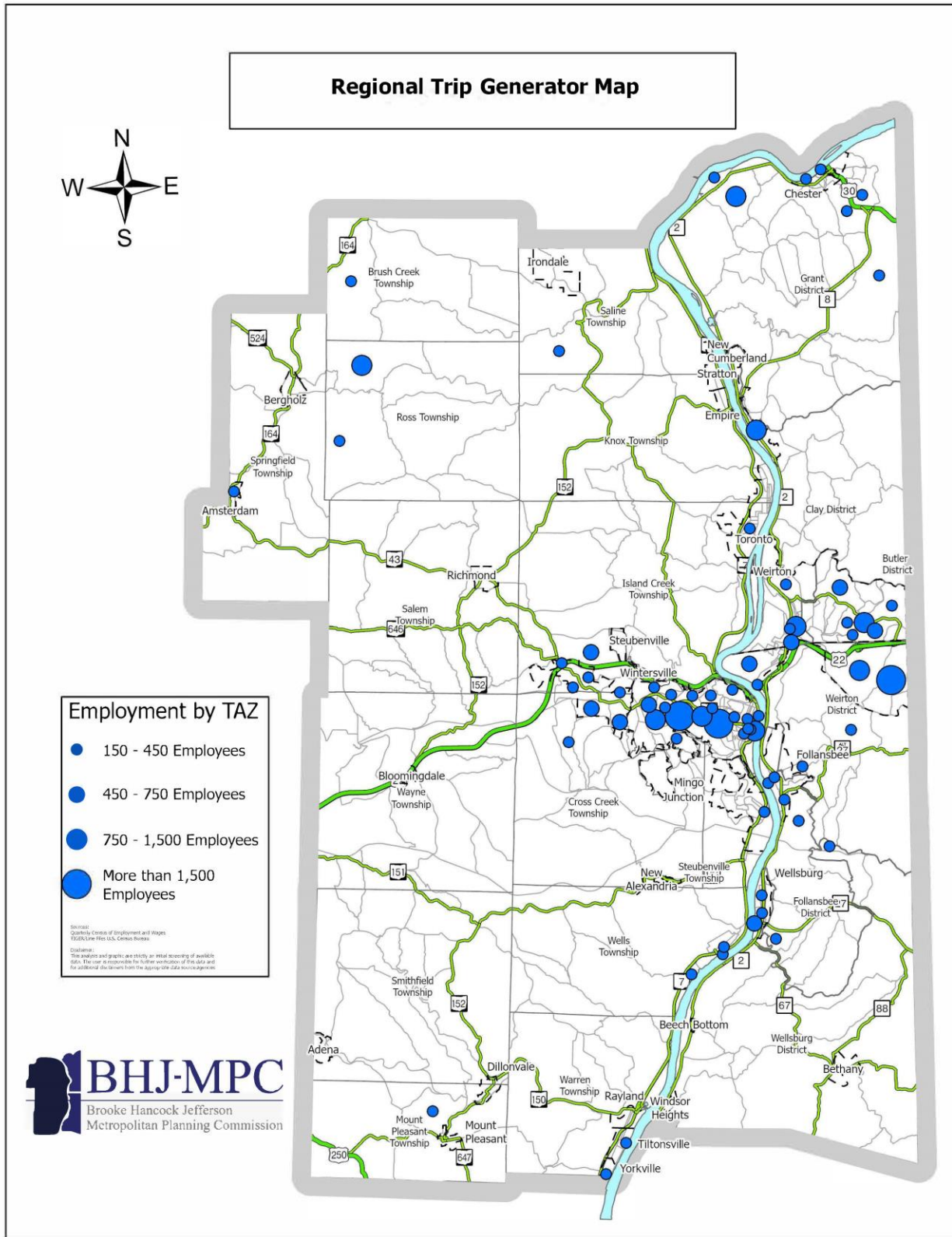
- Long distance medical transportation
- Transportation to employment
- Appropriate vehicles for road conditions and size
- Transportation for errands in very rural areas
- Unserved communities need a form of transportation

- Additional funding for public transit operating and capital needs
- Rides outside of traditional operator hours
- Transportation providers need to coordinate to address regional needs
- Increase awareness of transportation options

Goals

- Improve communication among transportation providers and stakeholders in the region and throughout the state of West Virginia.
- Maintain current levels of transportation serviced for adults, individuals with disabilities, and people with low incomes.
- Improve access to transportation services through effective regional mobility management.
- Extend operating hours and service areas for transportation providers.

Trip Generator Map



Transportation and Mobility Needs Assessment

Transportation and mobility needs were assessed by interviews with individual stakeholders, survey responses, and by feedback provided at two Brooke Hancock Jefferson Metropolitan Planning Commission (BHJ-MPC) Mobility Partnership for Human Services Committee meetings. A final meeting took place to review the final version of the document and recommend passage by the BHJ-MPC Policy Committee.

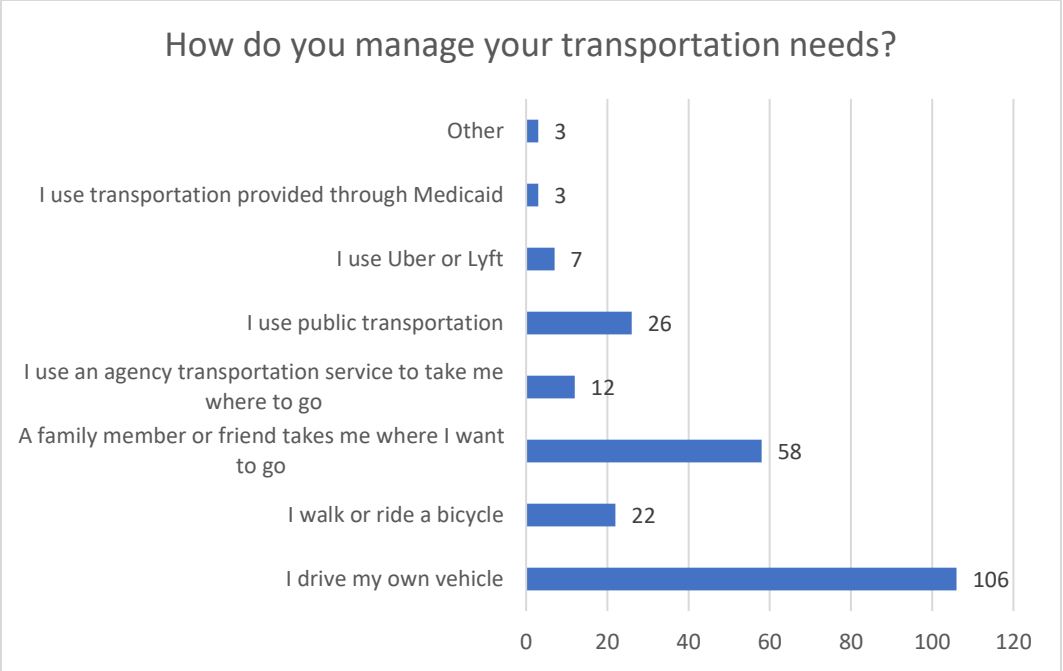
At the initial meeting, participants were provided a PowerPoint presentation discussing the plan procedure and a recap of the previous plan's needs and gaps in services. Participants were encouraged to consider still existing needs and gaps and discuss coordinated transportation goals and strategies. At the second meeting, a PowerPoint presentation was provided regarding transportation survey results and participants discussed goals and strategies. The plan was recommended for approval at the third meeting.

The public survey was available both online and at physical locations on two occasions. The survey was primarily posted at the BHJ-MPC Facebook page and shared to more than ten community Facebook pages. The survey was shared on multiple dates. Physical surveys were available at regional libraries and senior centers. In Brooke County, surveys were available at the Wellsburg Public Library and Brooke County Senior Center. In Hancock County, surveys were available at the Mary H. Weir Public Library, Weirton Senior Citizens Center, Swaney Memorial Library, Committee for Hancock County Senior Citizens., and Lynn Murray Memorial Public Library. The survey was available online early in 2023 and again in the fall.

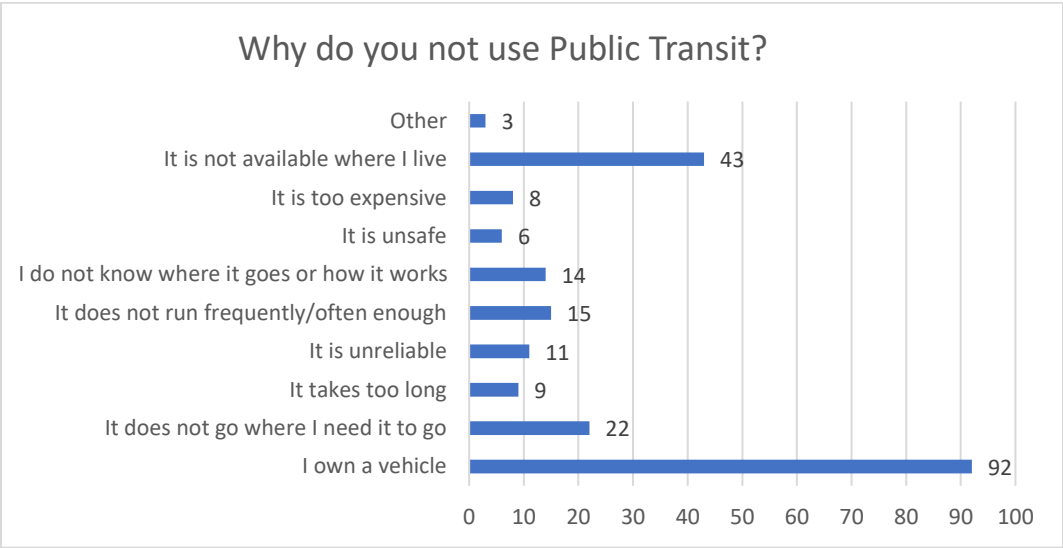
Meeting participants and survey participants were asked to identify unmet transportation needs and gaps in services. Results are summarized in the following tables.

Needs Assessment
People need more options for long distance medical transportation.
Both residents and employers recognize a need for transportation to employer locations.
Transportation providers do not have adequate vehicles for weather conditions, road design, and road conditions.
People living in rural areas do not have transportation for essential errands.
Areas outside of Weirton need some form of public transit.
Additional funding for public transit operations and capital needs.
Residents need rides during hours providers do not currently serve.
Transportation providers need to coordinate to satisfy needs.
People don't know about transportation options.

The survey asked participants how they managed their transportation needs. Approximately 61% of survey respondents indicated they drove their own vehicle. About 15% stated they use public transportation. Over a third of respondents answered that a family member or friend takes them where they want to go. Under 7% of respondents said they used a service provided by an agency for transportation, and almost 13% said they walk or ride a bicycle.

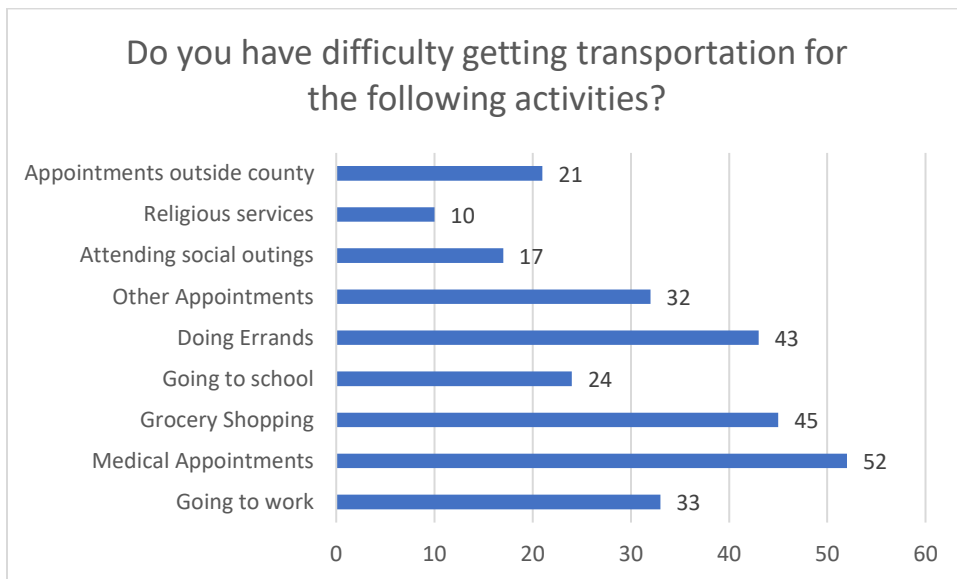


Respondents were also asked why they did not use public transit. Most participants answered they owned their own vehicle. Other notable reasons included it is not available where I live, it does not go where I want to go, it does not run frequently/ often enough, and I do not where it goes or how it works.



To understand when transportation is needed and not available, survey respondents were asked when they needed transportation for various trip purposes. Transportation needs for employment purposes are highest between 6:00 AM-8:00 AM and 8:00 AM-12:00 PM. Shopping needs occurred throughout the day, peaking between 12:00 PM-3:00 PM. As expected, most medical related transportation needs occurred between 8:00 AM-6:00 PM.

Survey results indicate many residents have difficulty obtaining transportation for necessary activities, including medical appointments, grocery shopping, and doing errands. Area residents rely on friends and family, use public transportation, use a service offered by an agency, or walk or ride a bicycle to reach desired destinations. Although some respondents did indicate they used public transportation, when asked why they did not ride public transportation the most popular answer was “it is not available where I live” followed by “it does not go where I need to go.”



Transportation Provider Information

There are many transportation providers operating in Region XI. The list includes human service agencies, public transit organizations, and both non-profit and for-profit transportation providers. Additional information is provided in appendix c.

Human Service Agencies and/ or Senior Services

Name: Brooke County Senior Center
Other Services Provided: In Home Services & Nutrition Program
Contact Information: Sandy Kemp (304) 527-3410/ skemp@bccoawv.org
Hours: M-F, 8:00 AM-4:00 PM
Service Area: Brooke County
Eligibility Requirements: 5310 Designated Recipient
Website: N/A

Name: Committee for Hancock County Senior Citizens, Inc.
Other Services Provided:
Contact Information: Jerry Fields, 304 564 3801, transportation@hancocksrsvs.com
Hours: M-Th, 7:00 AM-4:00 PM, F, 7:00 AM-1:00 PM
Service Area: Hancock County
Eligibility Requirements: 5310 Designated Recipient
Website: [Transportation – Committee for Hancock County Senior Citizens, Inc. \(hancocksrsvs.com\)](http://Transportation – Committee for Hancock County Senior Citizens, Inc. (hancocksrsvs.com))

Human Service Agencies and/ or Senior Services Agencies (Provides transportation to agency clients only)

Name: Hancock County Sheltered Workshop
Other Services Provided: Day Hab Program, Commercial Laundry Service, & Social Activities
Contact Information: Michael Hagg (304) 748-2370, mbhagg@comcast.net
Hours: M-F 4:00 AM-6:00 PM
Service Area: Hancock County & Brooke County
Eligibility Requirements: 5310 Designated Recipient
Website: N/A

Public Transit

Name: Weirton Transit Corporation
Other Services Provided: N/A
Contact Information: Dawn Smith, (304) 797-8597/ administrative@weirtontransit.com
Hours: M-F 5:30 AM-7 PM/ Sat. On Demand 6:00 AM-12:00 PM
Service Area: Weirton, WV
Eligibility Requirements: 5307 Recipient
Website: www.weirtontransit.com

Name: Steel Valley Transit Authority
Other Services Provided: N/A
Contact Information: Tim Turner, Transit Manager, 740 282 6145
Hours: M-TH, 6 AM-8:05 PM, F, 6:30 AM-8:05 PM, Sat and Holidays, 8:30 AM-5:00 PM
Service Area: Jefferson County, Weirton, WV, Robinson Twp., PA
Eligibility Requirements: 5307 Recipient
Website: [Bus Service for Jefferson County, OH | Steel Valley Regional Transit Authority \(svrta.com\)](#)

Other Transportation Services

Name: Hancock County Ambulance
Other Services Provided: N/A
Contact Information: Devso Polgar (304) 797-1233
Hours: M-F, 8:00 AM-4:00 PM
Service Area: Hancock County
Eligibility Requirements: N/A
Website: N/A

Name: Moe Drives
Other Services Provided: N/A
Contact Information: Elmer Myers (304) 374-0165
Hours: Evenings
Service Area: Weirton/ Wheeling/ Pittsburgh Airport
Eligibility Requirements: N/A
Website: NA

Name: IC Cab Company
Other Services Provided: N/A
Contact Information: Tate Blanchard (304) 232-1313
Hours: 24/7
Service Area: Ohio Valley/ Pittsburgh Airport
Eligibility Requirements: N/A
Website: [IC Cab Company | cab near me](#)

Name: Weir Cove Taxi
Other Services Provided: N/A
Contact Information: Chip Rea (304) 748-1515
Hours: 24/7
Service Area: No limit
Eligibility Requirements: N/A
Website: [Weir Cove Taxi // Business Terminal // Fun Cafe - Transportation Service in Weirton](#)

Name: Blessed Transportation
Other Services Provided: N/A
Contact Information: Jim 304 387-4175
Hours: 24 Hours
Service Area: Brooke and Hancock Counties/ Outlying Areas
Eligibility Requirements: N/A
Website: [Home - We Are Blessed Transportation](#)

Name: Ridgerunners Transportation
Other Services Provided: Delivery
Contact Information: Barbara Livingston, 877 722-0099
Service Area: Brooke and Hancock Counties, WV, Columbiana, and Jefferson Counties, OH, U.S. Virgin Islands
Eligibility Requirements: N/A
Website: N/A

Review of Progress Since 2021 Coordination Plan Update

Goal #1

Improve Communication among transportation providers and stakeholders in the region and throughout the state of West Virginia.
Action Steps- Regional Providers and Stakeholders
<ol style="list-style-type: none">1. Establish a calendar of quarterly or more frequent meetings including time and location and draft an agenda for the first meeting.2. Conduct meetings.3. Offer an annual public and stakeholder input meeting to provide updates on progress for all goals, strategies, and action steps.
Action Steps- Providers Throughout West Virginia
<ol style="list-style-type: none">1. Identify one or more transportation providers in Region XI to participate in these organizations, as permitted by eligibility criteria.2. Attend statewide meetings.3. Report on statewide initiatives and activities to the Mobility Partnership for Human Services Committee.

Significant progress has been made to accomplish goal 1 of the 2021 coordination plan. The BHJ-MPC Mobility Partnership for Human Services Committee meets every other month. Area stakeholders and transportation providers regularly attend meetings. Representatives from both Weirton Transit Corporation and Steel Valley Regional Transit Authority are active in state associations and attend events. Stakeholders and transportation providers give updates on activities at Mobility Partnership for Human Services Committee meetings. An annual public input meeting has not been scheduled, but new members and the public are welcome to attend all meetings.

Goal #2

Maintain current levels of transportation services for adults, individuals with disabilities, and people with low incomes.
Action Steps
<ol style="list-style-type: none">1. Continue to operate public and human service transportation programs in Region XI.2. In addition to traditional accessible and non-accessible vehicles, purchase vehicles that are appropriately sized and capable of accessing remote, rural areas (and unpaved or gravel roads) as appropriate.

Current transportation services resemble what was available at the writing of the previous plan. Covid-19 had a huge impact on transportation providers and companies throughout the region many have undergone changes, including some companies closing and some opening. The most significant impact on regional service will be the continual and upcoming structural changes to Weirton Transit Corporation. The company is currently shifting from a non-profit private structure to becoming a city of Weirton department. It is likely service will be reduced as the organization adopts better fiscal and general transportation related practices. There has been little development regarding entities adopting more suitable vehicle options. Vehicle purchasing was also impacted by Covid-19 and corresponding delays.

Goal #3

Improve access to transportation services through effective regional mobility management.

Action Steps

1. A regional mobility manager position will be housed by BHJ. This employee will work closely with the Mobility Partnership for Human Services to implement transportation coordination strategies in Brooke and Hancock Counties, as well as Jefferson County, OH.
2. Create the mobility manager job description and hire position.
3. The mobility manager will maintain and foster a developmental relationship with the applicable federal, state, and local agencies; plan, organize, and manage projects to promote timely use of funds and adherence to federal and state guidelines and funding requirements; and provide staffing support to the Mobility Partnership for Human Services Committee.

Mobility management has taken a different form than originally expected in the region. Mobility management related tasks are shared amongst BHJ-MPC staff. The organization's community planning director schedules, plans and chairs meetings of the Mobility Partnership for Human Services Committee meetings.

Goal #4

Extend operating hours and service areas for transportation services.

Action Steps

1. Expand demand-response transportation services to more areas of Region XI, such as areas of counties that do not currently receive adequate service.
2. Extend Weirton Transit routes to more communities, for more days/ hours of service, and to connect with providers in adjacent areas, such as Steubenville and Wheeling.
3. Offer a routine feeder service that connects to Steubenville and Wheeling areas.
4. Extend hours of operation for transportation providers in areas where demand and/ or potential demand is identified.

There has been no expansion regarding the general service area by public transit providers operating in Brooke and Hancock Counties. The Weirton Transit Corporation and the Steel Valley Regional Transit Authority do meet to provide riders with the opportunity to travel outside of Weirton. As the structural transition of Weirton Transit Corporation continues, it is possible that progress may soon be made to extend operating hours and service area.

Goals, Strategies, and Implementation

This section presents the goals, strategies, and implementation steps for coordinated transportation in Region XI and addresses unmet or developing needs and gaps in services identified during the planning process. What follows is an approach for providers to make the best use of existing resources to serve the public. The stated goals, strategies, and implementation steps are largely a continuation of those stated in the previous plan. Strategies were discussed at the second project meeting and interested parties were asked to review and comment via email. This document contains copies of all relevant PowerPoint presentations and lists of meeting attendees.

Following each listed goal is a strategy and action steps. Each section includes partners responsible for completing actions and a potential implementation timeline. Please note implementation may depend on funding availability.

Goal #1

Improve Communication Among Transportation Providers and Stakeholders in the Region and Throughout the State

Strategy	The Mobility Partnership for Human Services will <i>continue</i> meeting regularly to discuss coordination, regional mobility management, and unmet transportation needs.
Action Steps	<ol style="list-style-type: none"> 1. Continue scheduling meetings. 2. Continue conducting meetings. 3. Offer an annual public stakeholder input meeting to provide updates on progress for all goals, strategies, and action steps.
Parties Leading Implementation	BHJ-MPC
Parties Supporting Implementation	Transportation providers, human service agencies, non-profit organizations, and faith-based organizations
Resources Needed	Staff time for lead and supporting organizations
Potential Cost Range	\$1000 or more per year for staff time dedicated to actively attending regional meetings.
Potential Funding Sources	Existing budgets of partner agencies.
Performance Measures/ Targets	Local stakeholders feel they have a better understanding and more direct involvement in regional efforts to improve coordination of resources, as measured through informal surveying/ discussions.
Needs or Gaps Addressed	<ul style="list-style-type: none"> - Coordinated meetings with partner organizations for the purpose of reducing gaps in mobility for target populations and public. - Funding sources are identified and/ or opportunities to use existing funding sources more effectively are discovered, allowing providers to enhance existing services through expansions of service areas and/ or days/ hours of operation.
Priority Level/ Timeframe	<ul style="list-style-type: none"> - Short-term and ongoing - High priority

Goal #2

Maintain Current Levels of Transportation Services for Older Adults, Individuals with Disabilities, and People with Low Income

Strategy	Existing transportation services for targeted populations are important and the quality of service from those organizations must be maintained. Transportation providers will work together to provide safe vehicles that are in good condition and maintain a high level of staff training and customer service. Providers will acquire vehicles that are able to safely transport individuals on all types of rural roadways and comfortably accommodate people with mobility challenges.
Action Steps	<ol style="list-style-type: none"> 1. Continue to operate public and human service transportation programs in Region XI. 2. In addition to traditional accessible and non-accessible vehicles, purchase vehicles that are appropriately sized and capable of accessing remote, rural areas as appropriate.
Parties Leading Implementation	Public transit and human services transportation providers.
Parties Supporting Implementation	BHJ-MPC
Resources Needed	Funding for transportation operating and capital expenses.
Potential Cost Range	Cost range is scalable based on the sizes of transportation services, types of vehicles, and quantity of vehicles.
Potential Funding Sources	<ul style="list-style-type: none"> - FTA Sections 5307, 5310, and 5339 - Local match from state, local, or non- USDOT Federal programs - Local businesses, employers, hospitals that will benefit from extended hours or service areas - Contract revenue from agencies that use services for customers
Performance Measures/ Targets	<ul style="list-style-type: none"> - Vehicles are replaced on schedule and vehicle conditions are monitored on an annual basis - Ridership on public and human services transportation systems
Needs or Gaps Addressed	<ul style="list-style-type: none"> - Agencies are better able to access riders who live in very rural areas with challenging road conditions to provide access to food, agency appointments, medical care, and other trip purposes. - Residents of Region XI maintain their transportation access to work, medical appointments, shopping, human service agency programs, and other purposes.
Priority Level/ Timeframe	<ul style="list-style-type: none"> - High priority - Ongoing implementation

Goal #3

Improve Access to Transportation Services through Effective Regional Mobility Management

Strategy	Implement a Mobility Management program for Region XI.
Action Steps	<ol style="list-style-type: none"> 1. A regional Mobility Manager position will be housed by BHJ. This employee will work closely with the Mobility Partnership for Human Services committee to implement transportation coordination strategies in Brooke and Hancock Counties, WV, and Jefferson County, OH. 2. Create the mobility manager job description and position. 3. The Mobility Manager will maintain and foster a working relationship with the applicable federal, state, and local agencies; plan, organize, and manage projects to promote timely use of funds and adherence to guidelines and funding requirements; and provide staffing support to the Mobility Partnership for Human Services committee.
Parties Leading Implementation	BHJ
Parties Supporting Implementation	Transportation providers, local government agencies, and human services agencies are responsible for working with the mobility manager on transportation coordination efforts.
Resources Needed	<ul style="list-style-type: none"> - Funding for the mobility manager position - Leadership staff time at BHJ to supervise position
Potential Cost Range	\$60,000-\$80,000 per year for salary, fringe benefits, supplies, and professional development expenses
Potential Funding Sources	Section 5310 Program for mobility management
Performance Measures/ Targets	<ul style="list-style-type: none"> - Mobility manager position filled - Number of additional rides provided through coordination efforts implemented by the mobility manager - Improvements to transportation system efficiency and effectiveness due to the implementation of mobility management
Needs or Gaps Addressed	<ul style="list-style-type: none"> - Coordination is increased between providers and funders of public and human services transportation. - Awareness in the region of transportation options is increased.
Priority Level/ Timeframe	<ul style="list-style-type: none"> - High priority - Implementation timeframe of 2024

Goal #4

Extend operating hours and service areas for transportation services

Strategy	Transportation service providers will expand service for older adults, individuals with disabilities, and people with low incomes for medical appointments, shopping with errands, employment, education, and other trip purposes.
Action Steps	<ol style="list-style-type: none"> 1. Expand demand-response transportation services to more areas of Region XI, such as areas of counties that do not currently receive adequate service. 2. Extend Weirton Transit routes to more communities, for more days/ hours of service, and to connect with providers in adjacent areas, such as Steubenville, OH and Wheeling, WV. 3. Offer a routine feeder service that connects Steubenville and Weirton areas. 4. Extend hours of operation for transportation providers in areas where demand and/ or potential demand is identified.
Parties Leading Implementation	Public transit and human service transportation providers
Parties Supporting Implementation	Regional mobility manager (If hired)
Resources Needed	<ul style="list-style-type: none"> - Additional operating funds - Additional vehicles (Including wheelchair accessible vehicles) - Additional drivers/ schedulers
Potential Cost Range	Varies on the scope of implementation
Potential Funding Sources	<ul style="list-style-type: none"> - FTA Sections 5310 and 5339 grant programs - Local match from state, local, or federal non-US DOT programs - Local businesses, employers, or hospitals that benefit from extended hours or service areas - Contract revenue from agencies that use the new services for consumers
Performance Measures/ Targets	<ul style="list-style-type: none"> - Number of trips provided annually with the new services - Productive number of passenger trips per mile and/ or hours of service during extended hours or on extended routes - Cost per trip for extended service is like average cost for core service hours/ service area - Passenger satisfaction as measured through surveys
Needs or Gaps Addressed	<ul style="list-style-type: none"> - Transportation services are available for more residences and destinations, including in currently unserved communities - Connectivity between urban/ core areas and rural areas is improved, for access to medical care, employment, essential errands, and other trip purposes. - Access is available to community resources or employment during early morning, evening, or weekend hours.
Priority Level/ Time Frame	<ul style="list-style-type: none"> - High priority - Timeframe ongoing

Summary of Goals, Strategies, and Implementation

Both transportation stakeholders and providers in Region XI have demonstrated their commitment to improving the transportation system in Brooke and Hancock Counties. They have repeatedly demonstrated their willingness to collaborate, build relationships, and seek long lasting solutions to problems. As evident by their participation drafting this plan, stakeholders and providers are committed to continue addressing challenges to providing transportation for older adults, individuals with disabilities, people with low incomes, and the public at large.

Appendix A

Public and Stakeholder Outreach

Schedule of Activities

Distribution of physical and online surveys

January 2023-April 2023

- Physical surveys were distributed to area libraries, senior centers, and residents of the Weirton Housing Authority
- The online survey was posted on the BHJ-MPC Facebook page and shared to over a dozen community sites. A survey link was also sent to stakeholders and transportation providers.

Additional distribution of online surveys

September 2023-October 2023

- The online survey was again posted on the BHJ-MPC Facebook page and shared to over a dozen community sites.

Mobility Partnership for Human Services Committee Plan Specific Meeting #1

September 13,2023- BHJ-MPC, Steubenville, OH

- Attendees were provided presentation #1 regarding the Region XI Coordinated Public Transit-Human Service Plan update. After the meeting, stakeholders and providers were emailed a copy.

Mobility Partnership for Human Services Committee Plan Specific Meeting #2

November 8, 2023- Mary H. Weir Public Library, Weirton, WV

- Attendees were provided presentation #1 regarding the Region XI Coordinated Public Transit-Human Service Plan update. After the meeting, stakeholders and providers were emailed a copy.

Public Comment Period

December 2023-January 2024

- The public comment period for the Region XI Public Transit-Human Services Plan Transportation Plan Update January 2024 lasted for 30 days and began on December 7, 2023. A legal advertisement was purchased in the Weirton Daily Times.

Mobility Partnership for Human Services Committee Final Plan Specific Meeting #3

January 10, 2024- Mary H. Weir Public Library, Weirton, WV

- Attendees voted to accept the plan and recommend passage by the BHJ-MPC Policy Committee.

BHJ-MPC Policy Committee Meeting

- **Policy Committee votes to adopt plan.**

Stakeholder List

<u>Name</u>	<u>Organization/ Business</u>
Philip Gilcrest, General Manager	Weirton Transit Corporation
Alexandra West, Employment/ Community Navigator	Jefferson County Board of Developmental Disabilities
Amy Kirlangitis	Local resident
Andrea Dominick	Coleman Health Services
Angela Goodrich, Employment Specialist	Jefferson County Board of Developmental Disabilities
Anthony Hickton, TDM Manager	Southwestern Pennsylvania Commission
Asantewa Anyabwile, Council Member	Steubenville City Council
Ayla Mathias, Community Strategist	Aetna
Beth Rupert-Warren, Service Coordinator	Jefferson County Educational Service Center
Bill Lucas, Planning and Zoning	City of Toronto
Brenda Mull, Executive Director	Weirton Area Chamber of Commerce
Rich Gualtiere, Deputy Director/ Planner	Jefferson County Community Action Partnership
Carla Laughlin, Executive Director	Committee for Hancock County Senior Citizens, Inc.
Casey Dunlevy, Employment Specialist	Youth Social Services, Inc.
Christina Henderson, Transition to Work Coordinator	Jefferson County Joint Vocational School
Christina Wanat, Vice President of Student Services	Eastern Gateway Community College
Daniel Obertance, Associate Director	Jefferson County Prevention and Recovery Board
Dave Maple, County Commissioner	Jefferson County
David Evancho, Development and Compliance Supervisor	Area Agency on Aging, Region 9
Deb Hill, Regional Transit Planner	Ohio Mideastern Governments Association
Jeannette Wierzbicki, Executive Director	Ohio Mideastern Governments Association
JoAnn Giralico, Administrative Assistant	Veterans Service Office of Jefferson County
Jennifer Pierce, Chief Operating Officer	Change, Inc.
Jim Boniey, Director of Program Operations	Change, Inc.
Joseph Wallace, Director of Community Relations	Franciscan University
Karla Martin, Senior Vice President, and Chief Diversity Officer	Eastern Gateway Community College
Kate Sedgmer, Executive Director	Jefferson County Chamber of Commerce
Kathi Herberghs, Director of Employment Services	Coleman Health Services
Kelly Coffin, Transition Agent	Jobs With Hope West Virginia
Kevin Davis, Mobility Manager	Ohio Valley Regional Transit Authority
Larisa Watt, Care Coordinator	Lighthouse Counseling and Mediation Services
Laurie Labishak, Market Director, Marketing and Communications	Trinity Health System
Lisa Mowry, Chief Executive Officer	Change, Inc.
Lisa Weishar, Executive Director	Ohio Valley Regional Transit Authority
Lisa Conti, Director of Physician Operations	Weirton Medical Center
Mark Henne, Transportation Planner	BHJ-MPC
Mark Zatezalo, Delegate	West Virginia House of Delegates
Matthew Floyd	Modivcare
Melody McClurg, Executive Director	Jefferson County Metropolitan Housing Authority
Michael Paprocki, Executive Director	BHJ-MPC
Nicholas Demitras	Jefferson County Department of Jobs and Family Services
Richard Lott	Local resident
Rita Hawkins, Research and Training Specialist	Brooke Hancock Family Resource Network
Roberta Burnstein	Local resident
Ronda Craig, Outreach Specialist	Southwestern Pennsylvania Commission
Sandy Kemp, Executive Director	Brooke County Senior Center
Jerry Fields, Transportation Scheduler	Committee for Hancock County Senior Citizens, Inc.
Tate Blanchard, Chief Development Officer	IC Group of Companies
Tiffany Frey, Training Consultant	Coleman Health Services

Name

Organization/ Business

Tim Turner, Transit Manager
 Jeannine Sawon, Chief Executive Officer
 Jerry Thomas, Director of Maintenance
 Heather Dock, Transit Planner
 Matthew Townsend, Transportation Planner
 Michael Hagg, Executive Director
 Dr. Tim Borchers, President
 Chip Fenske, Director of Business Development
 Rik Rekowski, Director
 Alexandra Schneider, Library Director
 Bob Sadler, Council Member
 Deborah Puskarich, President
 Eron Chek, Commissioner
 Cathie Dizenzo
 John Parker, Director
 Jack Montgomery, Office Administrator Weirton
 Rachel Ferrise, Academic Advisor
 Kathy Hissam, Director of Human Resources
 Megan Selnick, Community Relations Representative
 Beverly Weaver
 James Morris

Steel Valley Regional Transit Authority
 Transmart USA LLC
 Steel Valley Regional Transit Authority
 Steel Valley Regional Transit Authority
 BHJ-MPC
 Hancock County Sheltered Workshop
 West Liberty University
 Empire Diversified Energy
 Mary H. Weir Public Library
 Brooke County Public Libraries
 Village of Beech Bottom
 Follansbee Chamber of Commerce
 Hancock County
 Dialysis Clinic, Inc.
 Jefferson County Emergency Management Agency
 West Virginia Northern Community College
 West Virginia Northern Community College
 Mountaineer Casino, Racetrack and Resort
 Cleveland Cliffs
 Fresenius Kidney Center
 Vet Center

Meeting Attendees

Mobility Partnership for Human Services Committee Meeting (Plan Specific #1)
 September 13, 2023, BHJ-MPC, Steubenville, OH

Name

Organization/ Business

Craig Brown, Community Planning Director
 Mark Henne, Transportation Planner/ Representative
 Tim Turner, Transit Manager
 Jerry Thomas, Director of Maintenance
 Bill Lucas, Planning and Zoning
 Mark Zatezalo, Delegate
 Ronda Craig, Outreach Specialist
 Tate Blanchard, Chief Development Officer
 Rik Rekowski, Director

BHJ-MPC
 BHJ-MPC/ Weirton Transit Corporation
 Steel Valley Regional Transit Authority
 Steel Valley Regional Transit Authority
 City of Toronto
 West Virginia House of Delegates
 Southwestern Pennsylvania Commission
 IC Group of Companies
 Mary H. Weir Public Library

Mobility Partnership for Human Services Committee Meeting (Plan Specific #2)
 November 8, 2023, Mary H. Weir Public Library

Name

Organization/ Business

Craig Brown, Community Planning Director
 Mark Henne, Transportation Planner/ Representative
 Tim Turner, Transit Manager
 Jerry Thomas, Director of Maintenance
 Eron Chek, Commissioner
 Ronda Craig, Outreach Specialist

BHJ-MPC
 BHJ-MPC/ Weirton Transit Corporation
 Steel Valley Regional Transit Authority
 Steel Valley Regional Transit Authority
 Hancock County
 Southwestern Pennsylvania Commission

Tate Blanchard, Chief Development Officer
Rik Rekowski, Director
Rich Gualtiere, Deputy Director/ Planner
Jim Boniey, Director of Program Operations
Kevin Davis, Mobility Manager
Rita Hawkins, Research and Training Specialist
Sandy Kemp, Executive Director
Brenda Mull, Executive Director
Ayla Mathias, Community Strategist
Alexandra West, Employment/ Community Navigator
Heather Dock, Transit Planner

IC Group of Companies
Mary H. Weir Public Library
Jefferson County Community Action Partnership
Change, Inc.
Ohio Valley Regional Transit Authority
Brooke Hancock Family Resource Network
Brooke County Senior Center
Weirton Area Chamber of Commerce
Aetna
Jefferson County Board of Developmental Disabilities
Steel Valley Regional Transit Authority

Mobility Partnership for Human Services Committee Meeting (Plan Specific #3)
January 10, 2024, Mary H. Weir Public Library

REGION XI PLANNING & DEVELOPMENT COUNCIL

Coordinated Public Transit/ Human Services
Transportation Plan
2023-2026

MEETING OBJECTIVES

- Review regional coordinated progress since 2019
- Address list of unmet transportation related objectives
- Develop inventory of transportation resources
- Discuss possible coordinated strategies

WHY DO WE HAVE COORDINATION PLANS?

Improve Transportation

People with disabilities, older adults, and individuals with low incomes

A Requirement

MAP-21 (Moving Ahead for Progress in the 21st Century)
FTA Section 5310
FAST (Fixing America's Surface Transportation)



EMBEDDED IN LAW

MAP 21
First long-term highway authorization enacted since 2005
\$105 Billion for 2013-2014 Extensions

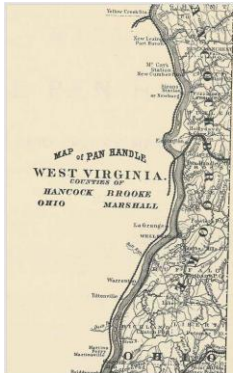
FAST
First long-term funding certainty for surface transportation in over a decade
\$305 Billion for 2016-2020

BACKGROUND

Previous plan update drafted in 2019
West Virginia Department of
Transportation
RLS Associates, Inc.
Previous Plan: [RLS Report \(bhimpc.org\)](http://bhimpc.org)



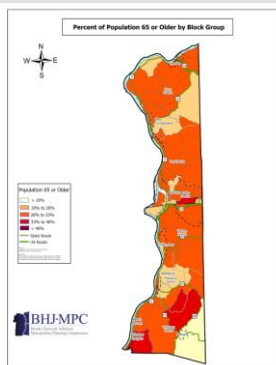
GEOGRAPHIC AREA



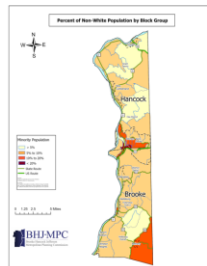
Hancock
County, West
Virginia

Brooke
County, West
Virginia

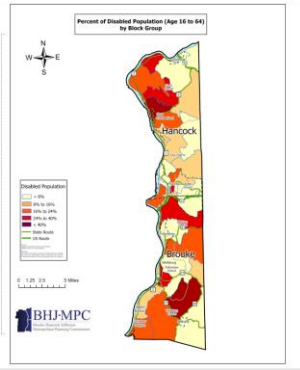
POPULATION BY AGE



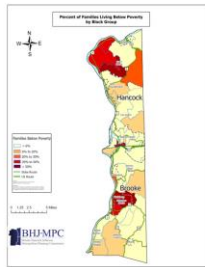
MINORITY POPULATION



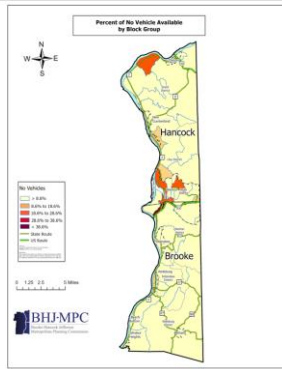
PERSONS WITH DISABILITIES



POVERTY



VEHICLE INFORMATION



STAKEHOLDER PARTICIPATION GOAL

- Transportation Providers
- Human Service Agencies and Other Partners
- Metropolitan Planning Organization
- Ohio Department of Transportation
- Local Citizens

UNMET TRANSPORTATION NEEDS AND GAPS IN SERVICES



Task
Take five minutes to write down at least 3 challenges or unmet transportation needs for people in the area.



DISCUSSION

EXISTING TRANSPORTATION PROVIDERS

Please list all county transportation providers.

- Public
- Private
- Nonprofit



PREVIOUS GOALS

#1 Improve communication among transportation providers and stakeholders in the region and throughout the state

#2 Maintain current level of transportation services for older adults, persons with disabilities, and older adults

#3 Improve access to transportation services through effective regional mobility management

MORE GOALS

#4 Extend operating hours and service areas, and improve fixed route frequency for transportation services

#5 Start up public transportation in Brooke County

WHAT HAPPENS NOW

Interviews of transportation providers- Ongoing
Public needs assessment surveys- Completed
Draft inventory and needs assessment report- Ongoing

Keep On Truckin'...



PARTICIPATION IS CRITICAL

Participation in meetings and interviews is required for Section 5310 funding

- Applications for Section 5310 funding must be part of the coordinated transportation plan



OUR NEXT STEP

Date: November 8, 2023

Location: BHJ-MPC

Agenda: Discuss Proposed Strategies and Priorities

Presentation #2

Region XI Coordinated Public Transit-Human Services Transportation Plan Update

Brooke & Hancock Counties, WV | BHJ-MPC/ Region XI PDC |
Craig Brown

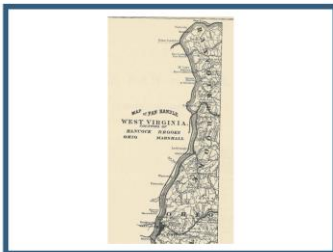
Meeting Objectives

- Review Purpose
- Review Transportation Needs Assessments and Goals
- Select Coordinated Transportation Strategies
- Rate or Prioritize Strategies
- Next Steps

- Improve Transportation for People with Disabilities, Older Adults, and Individuals with Low Incomes
- The 2019 Plan is Out of Date
- MAP-21 (Moving Ahead for Progress in the 21st Century)
- FAST (Fixing America's Surface Transportation)

Purpose?

2019 Plan: [RLS Report \(bhjmpc.org\)](http://bhjmpc.org)



Region XI Area

Hancock County
Brooke County

How do you manage your transportation needs?

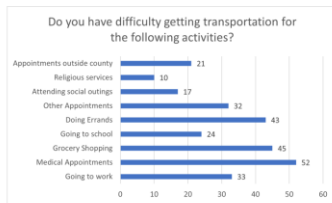
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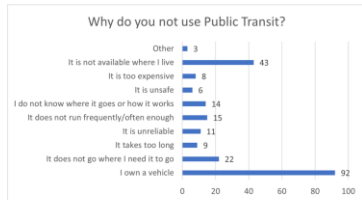
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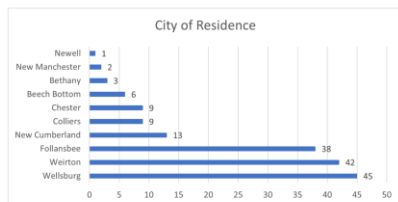
Challenges

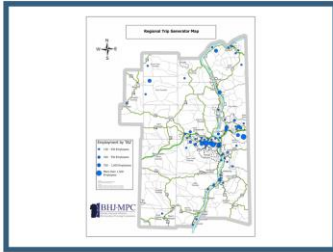


Why do you not use public transportation?



Who participated?





Trip Generators

Purpose

- Goals must be directly related to unmet transportation needs and gaps in services.
- Section 5310 grant application projects must be directly related to goals and needs.
- Goals and strategies must be prioritized.
 - Immediate (6 months to 1 year)
 - Mid-term implementation (1-2 years)
 - Near-term implementation (2-3 years)
 - Long-term implementation (3-4 years+)

Goals From the Last Plan (2019)

01	02	03	04	05
1.1 Improve communication among transportation providers and stakeholders in the region and throughout West Virginia.	2.1 Maintain current levels of transportation services for older adults, individuals with disabilities, and people with low incomes.	3.1 Improve access to transportation services through effective regional mobility management.	4.1 Extend operating hours and service areas and improve fixed route frequency for transportation services.	5.1 Start up public transportation in Brooke County.



Identified Unmet Transportation Needs/ Challenges/ Gaps

Unmet needs, gaps, challenges to be addressed.

- Needs identified by first meeting/ email
- Needs identified in the survey

Unmet Needs Identified

- Coordinated planning with transportation providers.
- Additional funding for capital needs and operating support.
- Appropriate vehicles for rural roads.
- Medical transportation, including long-distance trips.
- Transportation for employment.
- Increased awareness regarding transportation options.
- Essential errand transportation in rural areas.
- Transportation to unserved areas.

Goals and Strategies

- Goal 1A
 - Improve communication among transportation providers and stakeholders in Region XI.
 - Strategy
 - The Mobility Partnership for Human Services will meet regularly to discuss coordination, regional mobility management, and unmet transportation needs.



Goals and Strategies continued...

- Goal 1b
 - Improve communication among transportation providers throughout West Virginia.
 - Strategy
 - Region XI public transit and human service providers will participate in the West Virginia Transportation Coordinating Council, West Virginia Public Transit Association and/ or other statewide venue.

Goals and Strategies continued...

- Goal 2
 - Maintain current levels of transportation services for older adults, individuals with disabilities, and people with low incomes.
 - Strategy
 - Existing transportation services for the target populations are important and the quality of service from those organizations must be maintained. Transportation providers will work together to provide safe vehicles that are in good condition and maintain a high standard of staff training and customer service. Providers will acquire vehicles that are able to safely transport individuals on all types of rural roadways and comfortably accommodate people with mobility challenges.

Goals and Strategies...

- Goal 3
 - Improve access to transportation services through effective mobility management.
 - Strategy
 - Implement a mobility management program for Region XI.



Goals and Strategies continued...

- Goal 4
 - Extend operating hours and service areas, and improve fixed route frequency, for transportation services.
 - Strategy
 - New and existing transportation service providers will expand service for older adults, individuals with disabilities, and people with low incomes for employment purposes a priority, followed by other trip purposes including medical appointments, shopping and errands, and education.

- Goal 5
 - Start up public transportation in Brooke County.
 - Strategy
 - Region XI transportation providers will work together to obtain and identify a provider for public transportation in Brooke County.

Goals and Strategies continued...

Thoughts and comments?

Next Steps



Continued interviews with transportation providers/ stakeholders



Draft report issued to stakeholders for review



Final plan issued for local adoption

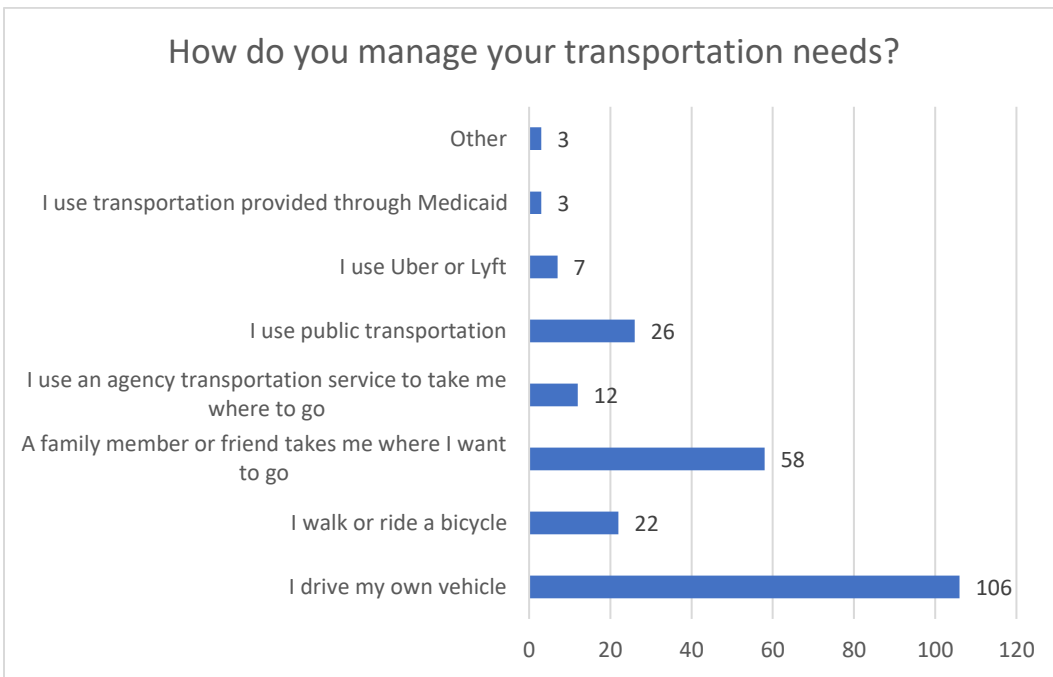
Appendix B

Public Survey Data

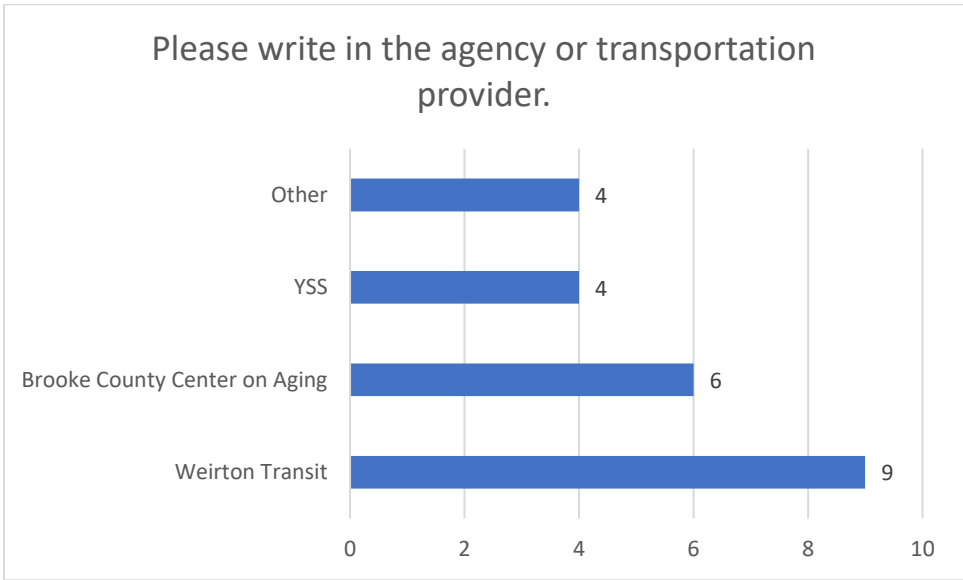
1. What is the name of the county you are from?

County	Number	Percent	Answered
Brooke	121	69%	175
Hancock	54	31%	

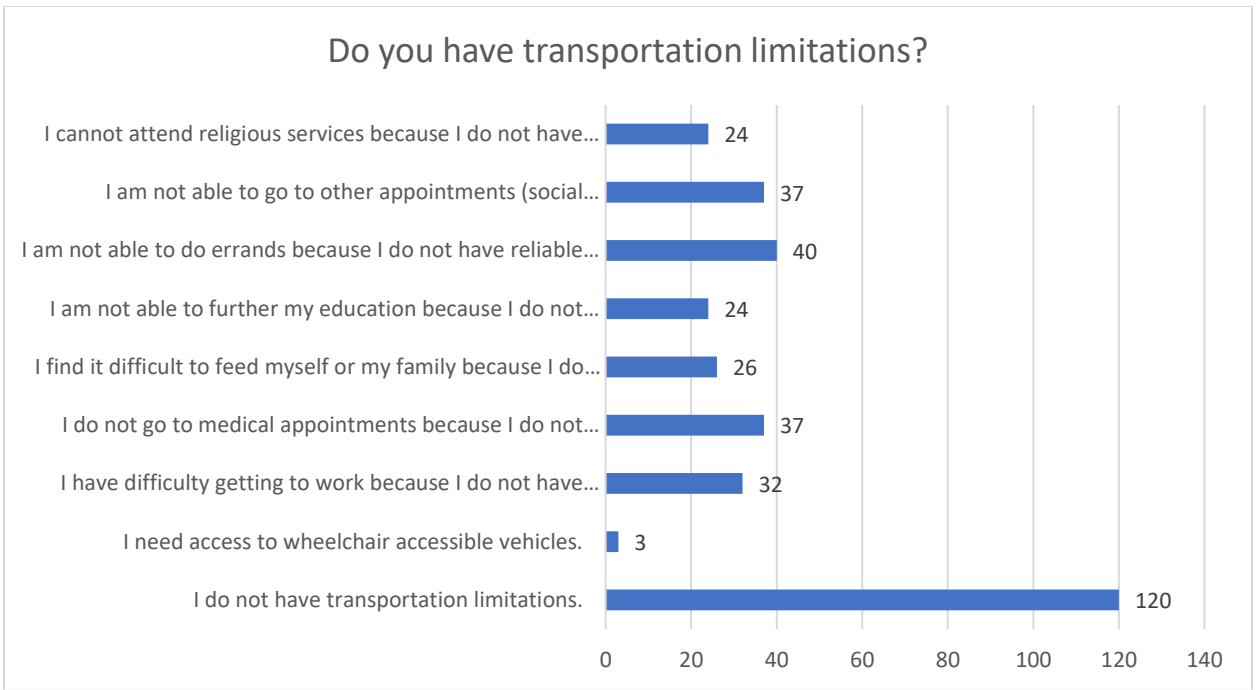
2. How do you manage your transportation needs?



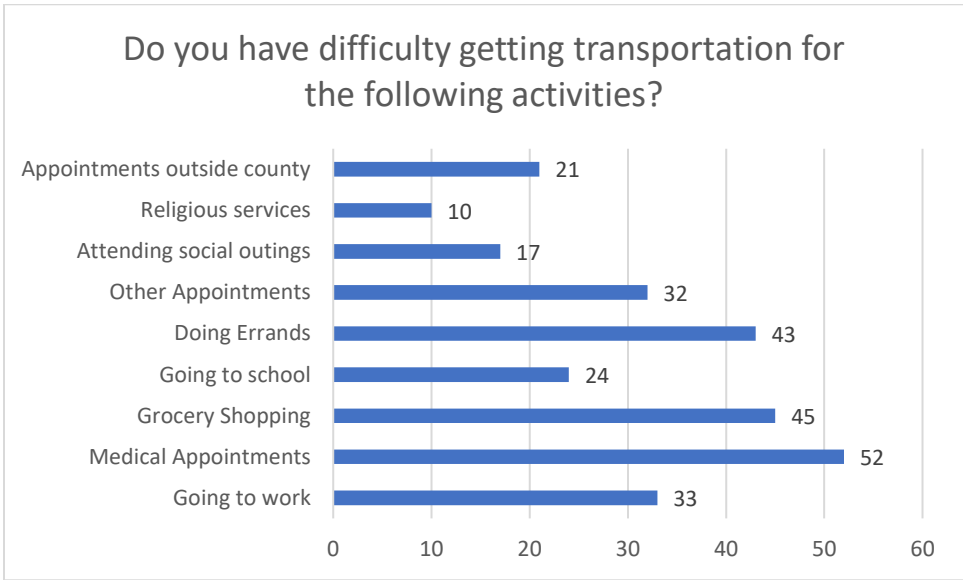
3. Please write the name of the agency or provider.



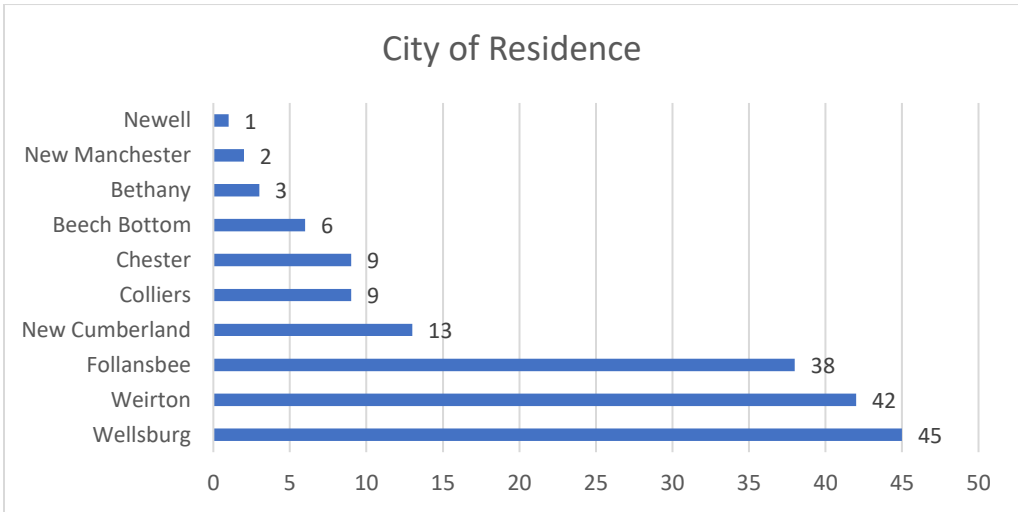
4. Do you have transportation limitations?



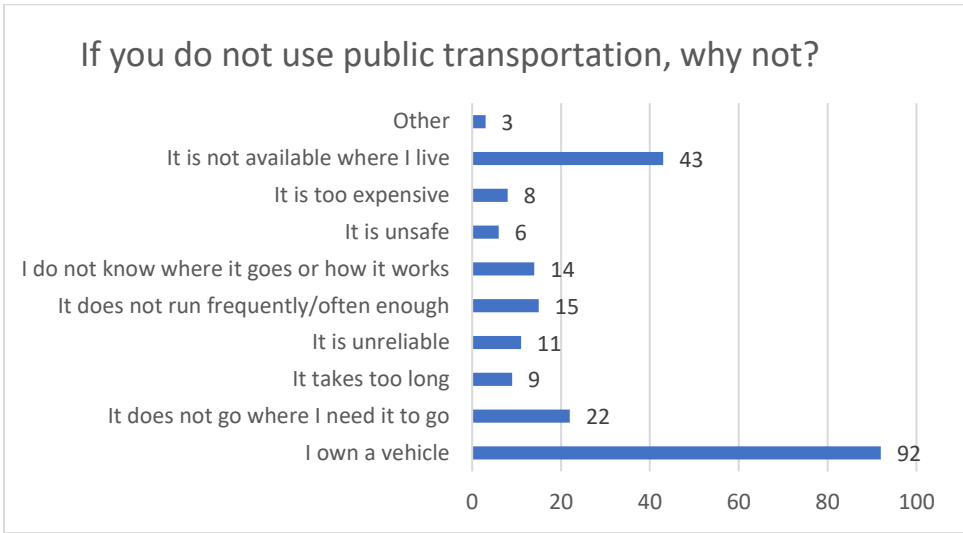
5. Do you have difficulty getting the transportation you need for the following activities?



6. Where do you live?



7. If you do not use public transportation, why not?



8. When do you need transportation to go to your job?

When do you need transportation to get to your job?	Count	Percentage
12:00 AM-6:00 AM	9	5.14%
6:00 AM-8:00 AM	36	20.57%
8:00 AM-12:00 PM	41	23.43%
12:00 PM-3:00 PM	41	23.43%
3:00 PM-6:00 PM	44	25.14%
6:00 PM-9:00 PM	34	19.43%
9:00 PM-12:00 AM	10	5.71%

9. When do you need transportation to go to medical appointments?

When do you need transportation to go to medical appointments?	Count	Percentage
12:00 AM-6:00 AM	6	3.43%
6:00 AM-8:00 AM	29	16.57%
8:00 AM-12:00 PM	58	33.14%
12:00 PM-3:00 PM	59	33.71%
3:00 PM-6:00 PM	43	24.57%
6:00 PM-9:00 PM	25	14.29%
9:00 PM-12:00 AM	5	2.86%

10. When do you need transportation to go shopping?

When do you need transportation to go shopping?	Count	Percentage
12:00 AM-6:00 AM	6	3.43%
6:00 AM-8:00 AM	26	14.86%
8:00 AM-12:00 PM	42	24%
12:00 PM-3:00 PM	48	27.43%
3:00 PM-6:00 PM	43	24.57%
6:00 PM-9:00 PM	36	20.57%
9:00 PM-12:00 AM	9	5.14%

11. When do you need transportation to go to school?

When do you need transportation to go to school?	Count	Percentage
12:00 AM-6:00 AM	3	1.71%
6:00 AM-8:00 AM	27	15.43%
8:00 AM-12:00 PM	26	14.86%
12:00 PM-3:00 PM	25	14.29%
3:00 PM-6:00 PM	26	14.86%
6:00 PM-9:00 PM	23	13.14%
9:00 PM-12:00 AM	3	1.71%

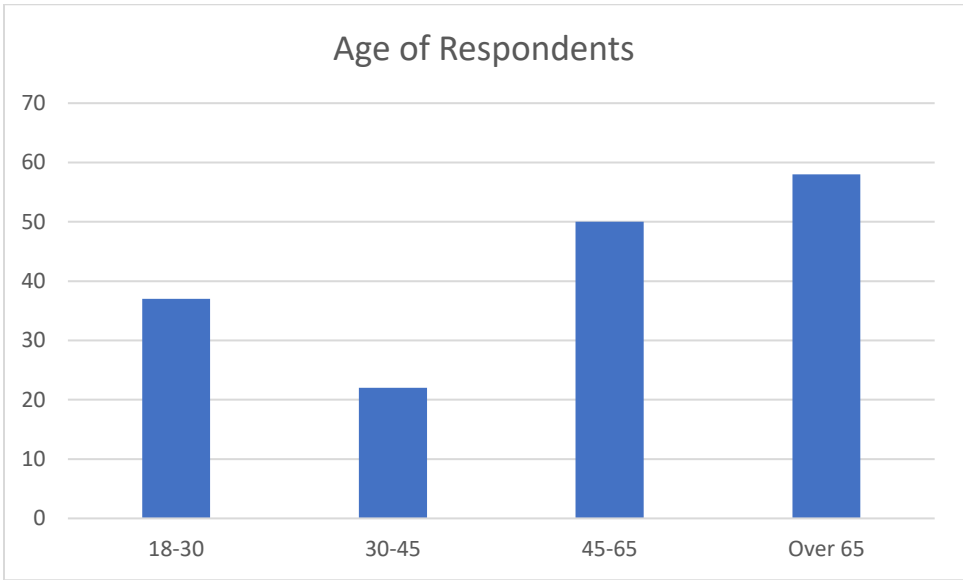
12. When do you need transportation for social/ recreational activities?

When do you need transportation for social/ recreational activities?	Count	Percentage
12:00 AM-6:00 AM	5	2.86%
6:00 AM-8:00 AM	20	11.43%
8:00 AM-12:00 PM	31	17.71%
12:00 PM-3:00 PM	35	20%
3:00 PM-6:00 PM	39	22.29%
6:00 PM-9:00 PM	38	21.71%
9:00 PM-12:00 AM	18	10.29%

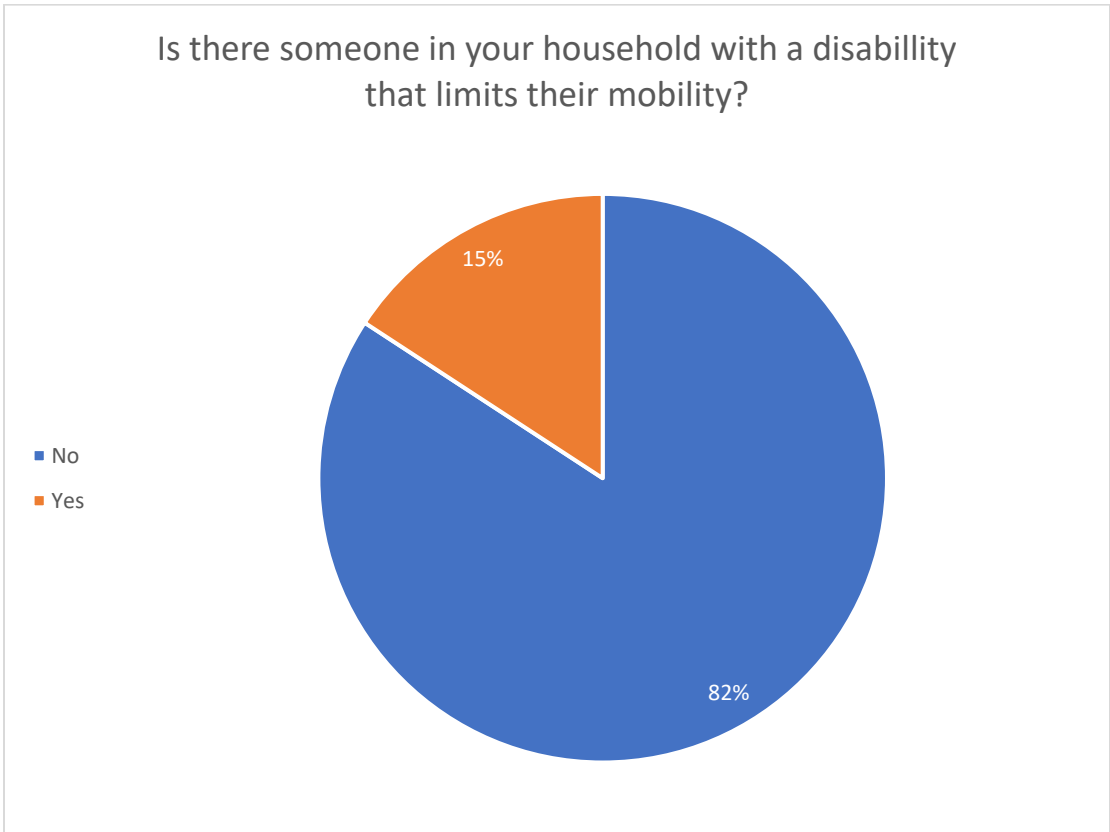
13. When do you need transportation for religious services?

When do you need transportation for religious services?	Count	Percentage
12:00 AM-6:00 AM	3	1.71%
6:00 AM-8:00 AM	15	8.57%
8:00 AM-12:00 PM	31	17.71%
12:00 PM-3:00 PM	16	9.14%
3:00 PM-6:00 PM	13	7.43%
6:00 PM-9:00 PM	16	9.14%
9:00 PM-12:00 AM	3	1.71%

14. Please tell us your age.



15. Is there someone in your household with a disability that limits his or her mobility, or ability to drive or use other available transportation services?



16. Public Survey Comments

We need in this area bus transportation no less than 18 hours per day. The busses need to be put on a regular time within a reasonable turn around. People need to know when their return home ride is going to be there. And to keep this short the fares to use public transportation need to be very reasonable.

Would like to see this extended to Wellsburg so that we could save money on gas and wear on vehicles.

While I don't currently have transportation issues, most of us are one repair bill away from back due rent, unemployment, and utility shut off. This area, while it does have bus service in Weirton and some of Brooke County, is unable to assist most of the community with needed transportation. Some companies won't transport children or are unequipped with wheelchair access. The transportation in the area is generally unreliable, often no showing or cancelling the day before an appointment, and expensive. Some families cannot afford the \$40 a month for bus passes and there are no agencies in the area that regularly assist with the expenditure. Further, clients have little to no access to physicians outside of this immediate area. If they need to see a specialist in Pittsburgh or visit Cognitive Functioning locations in Morgantown, they are unable to secure transportation which limits treatment options drastically.

When I lived in Weirton, I used Weirton Transit. They provided door to door service. This is what I need.

What I have viewed working in Weirton, many patrons rely on the Weirton Transportation Service shuttle to get around. This transportation is extremely important to obtain groceries for those that live downtown in Weirton.

Wellsburg is a dying town.

Weirton Transit is ok during the week, but very limited on the weekends. Also, would be nice if they had later runs that didn't cost more.

Weirton Transit is a blessing. I would have a hard time without it. I appreciate it very much. All the drivers I've had are very nice and good drivers.

We have no bus routes. No bus station.

We could use more transportation places in Weirton because of the Weirton Transit hours.

Transportation is not a problem for most. There could be a few seniors.

Transportation is needed for people who can't afford a vehicle and insurance For people who needs to get to stores or doctor appointment.

To my knowledge, if I needed public transportation, I do not believe it runs through the town where I live. I believe there are services for individuals with disabilities but not for the general public. The city where I live is relatively small as are a lot of the surrounding cities, therefore limiting the opportunity for job placement & the need to travel elsewhere. I don't know how high the need is for public transportation, but I do know that in my 25 years of working I have not had employment within my own city.

There's no public transportation for anyone living outside the city limits.

There's a bus driver that if the place you're going to isn't on the route. She will not take you.

There needs to be transportation for the entire Northern Panhandle.

There is no public transportation that runs in our area except taxis that are from Weirton WV (about 25 miles away). If you do not have your own vehicle, you are most likely relying on family or friends to take you where you need to go.

There hasn't been a form of transportation in our area for as long as I can remember.

There are many people who can't leave Wellsburg due to transportation issues. Transportation would greatly enhance their lives.

There are a lot of limitations to transport options for anyone that might not have access to other options over buses and taxi services. Even ride share is in remote areas that some people do not have easy access to. Taxi delay and cost render ride-share not worth using and local bus runs do not stop or go near many ride-share locations in addition to not having hours that match.

The primary need for transportation in Brooke County is for our aging population both in rural and urban settings to access vital needs (grocery stores, doctor offices, general shopping, etc.)

The current services need to coordinate their activities, routes, and connecting points.

The buses are almost never on time. Cabs saying I owe for a blank when I already paid and have a receipt. If there's only one cab, you have to wait for 1 or 3 hours to be picked up. The cab company or drivers try to get more money from me. Sometimes I have to wait out in the cold or heat for the bus and cabs to come to pick me up. Some of the bus drivers and cab drivers can be nice. I work on Saturday sometime from 8-4:30pm; 10-6:30pm; 12-8pm. The buses for demand should run longer on Saturday for people who have to work longer. The Cove Taxi should have people who know what they are doing and care for the people they are serving.

Thankful that this service is available for future needs.

Taxi and cabs are too expensive and Lyft or Uber isn't available in my area.

Some people like me usually drive but some medical appointments for testing or procedures require another person to drive to or from the appointment.

So very thankful for the services provided by Brooke County Senior Services. My wife has physical limitations and drives rarely.

Senior citizens definitely need transportation services. As we get older, we become less independent.

Scary and very unclean and crowded.

Question 4, I would have to include all of these if I did not have someone living with me who can drive. I am legally blind and have to depend on him for everything. If he was not available, I could not go anywhere. No public transportation in this area. Other family and friends offer, but it is very hard to ask others for help on a regular basis. Still like to hold on to that little bit of independence.

Public transportation is needed for people in the Wellsburg area.

Please add more hours for Follansbee and more stops in Steubenville.

Not sure.

No way to get out of Wellsburg.

No close bus stops.

Needs of additional transportation in Wellsburg to be included. Currently no public transportation. First needs for medical care transport.

Need Transportation to Robinson & Steubenville.

Need to have service run so a person could get to work.

Need Sunday public transportation.

Need consistency & reliability

My mom is disabled. I live in Wellsburg and there's no public transportation available. I'm 19 and really want to work but all the jobs are in Steubenville and Weirton.

My infant child has a medical condition. I have severe social anxiety preventing bus/taxi services. Child in car seat. My child's father works, and we share a car.

Most of the time when I see buses running they are empty. When you look at the schedule online it seems confusing. Need to communicate better on how people can go from Weirton to Follansbee and vice versa ... Heard a rumor you're going to Robinson soon

More transportations for the elderly in this area would be nice.

Many people in our area need public transportation.

Limited transportation in areas outside Weirton/Steubenville area is a definite need

It would be nice to make it more readily available for more towns to get where they need to. There are many people out there that need help.

It would be nice to have public transportation as a backup when my husband has the car or if the car is down for repairs.

It would be nice to have easily accessible transportation in my area.

It would be nice if we could have transportation from Wellsburg Unity Apartments to Follansbee for places such as Dollar General Market, Reisbecks, McDonald's, Burger King, etc.

It would be great to have more accessible public transport! I would love to take a bus instead of driving my own car and using so much more gas, but none run where I live.

It is limited. I think Uber or Lyft could help.

I'm 18 and can't find a job in Wellsburg. All the good jobs are in Follansbee/Weirton. I want to work at Walmart but I can't get there.

If there will be public transportation in Wellsburg, please advertise in the stores, doctor's offices, etc. Please have a clear schedule.

I would work in Steubenville if there was a way for me to get there.

I would use it if I knew more about the stops/schedule and it had a better reputation.

I would like to see Uber type service come to the area

I work with people that need transportation to and from employment, appointments and shopping. These people live in Brook and Hancock Counties. I do know Weirton Transit has started traveling to Follansbee.

I wish that we had an express bus for the hospital.

I wish I could go to my Steubenville doctor appointments from Follansbee.

I think they need to run busses from Wellsburg to Weirton

I live in Follansbee but I work at the American Job Center in Weirton. I use the bus to get to work and home. It really sucks that the Follansbee bus stops at 1:00 pm. Because of this, I can only work part-time, and I can't go to the store because I have to work. Please make the bus run later in Follansbee.

I have seen TV ads for our local transportation services. Most, I don't feel would meet my needs if I didn't own a car or couldn't drive. None of those travel near where I live. Hopefully, this could change. Fortunately, I have friends who help in time of need.

I have a vehicle. I have 2 children in car seats. I have to take my kids to school/ daycare and I work on weekends and evenings in Steubenville, OH from Weirton, WV.

I have a child with autism and it is hard to take him places and the bus would not be possible. I have 2 children in car seats. I take them to Steubenville, OH for daycare and I have to be at school at 7:00 am.

I have a child in a car seat. I do not need public transportation.

I have a child in a car seat and have doctor appointments out of public transportation areas

I have a bus pass for Follansbee but it sucks that it only runs until 1:00 pm.

I have a bus pass but I wish I could get to school in Wellsburg.

I have 4 children, 3 in car seats. My main struggle is child care for doctor appointments and other outings.

I have 2 kids in car seats.

I don't personally need transportation, but it would be a wonderful option to have. I don't particularly like driving and I would appreciate a more environmental-friendly transportation option. I certainly know people in the community who would benefit greatly from more widely available public transportation

I can't work anywhere in Weirton because of limited bus hours.

I can't shop past 1:00 pm. It's hard. I can only go to adult education once a week because the bus ends so early.

I believe there are plenty of options for people who need help with transportation and no further tax payer money should be spent on this.

I believe that we definitely need more transportation services within Brooke County, particularly Wellsburg.

I am getting older and am losing mobility

For families with children in car seats, using public transportation can be difficult to carry the children and car seat to the bus stop and to install the car seat.

Everything is good around here.

Even though I may not need public transportation yet, doesn't mean I never would need the service. I'm 60 and retired on disability. Who's to say a few years down the road, my health will deteriorate and I would need public transportation? Church, appointments, shopping would all have to wait til someone could take a day off work, and take me. It would give me an option.

Even though I have a car, does not mean others don't. I bet a lot of the elderly could use the transportation.

Don't think everyone that needs transportation knows about it

Do not know enough to answer comments adequately.

Can't go to the dentist in Weirton.

Buses do not come out to Hooverson Heights.

Bus transportation would be a nice thing to have in Brooke County. We had it when I was a kid.

Bus doesn't come near me.

Brooke co has a lot of elderly people and this would be nice for us

At times my car won't run and I do not have a lot of people I can get rides from on short notice. I have difficulty walking at times, I get progressively worse. Would love to see more improvements in our area. My doctors are all in Steubenville, OH. I am not a social person. I have no family around here besides my husband and he's gone all day M-F.

As stated prior, I am legally blind. I have many family and friends who can transport me if necessary. However, it would be wonderful to have access to public transportation so I could go somewhere by myself. This would restore just a bit of the independence that i have lost.

As the crow flies, this area is close to Pittsburgh. It would be great if there were express busses to Robinson, Pittsburgh International Airport, and Downtown. I wouldn't use it every day, but sometimes it's nice to leave the driving to someone else.

Area needs expanded.

A route from Weirton to Chester and back would be helpful to people without transportation to shop and go to the doctor or hospital in Weirton.

A need for transportation is needed greatly in Brooke County. I am blessed but I know many that need it for Dr appointments, grocery store, banking, getting children to activities in the evening and paying bills.

A bus line from wheeling straight thru to Follansbee to end at the Wal-Mart in Weirton will be great because many people can't go all the way up there. Like I live on Washington Pike close to Franklin Manor and how am I going to get to Commerce Street (route 2) with no car or transportation? Maybe a small shuttle bus that people can set up appointments with dates and times and pay a fee to get picked up and dropped off on Commerce to take the bus with a connection transfer. (Just an idea)

Appendix C

Transportation Provider Characteristics/ Inventory

Table 1
Organizational Characteristics

Agency Name	Directly Operates Transportation	Purchases Transportation	Legal Authority	Number of Annual One-Way Trips	Average Number Trip Denials Per Week	Are Vehicles Only Available for Human Services Clients
Brooke County Senior Center	Yes	No	Public Non-profit	1728	5	Yes
Weir-Cove Taxi	Yes	No	Private For-profit	2000	0	No
Moe Drives	Yes	No	Private For-profit			No
Ridgerunners	Yes	No	Private For-Profit			No
Weirton Transit Corporation	Yes	No	Private Non-profit			
IC Cab Company	Yes	No	Private For-Profit	NA	NA	No
Blessed Transportation			Private For-profit			
Committee for Hancock County Senior Citizens	Yes	No	Public Non-profit	2800	1	No
Hancock County Ambulance	Yes	No	Private Non-profit			No
Hancock County Sheltered Workshop	Yes	No	Public Non-Profit	10,000	0	Yes

Table 2
Transportation Service Characteristics

Agency Name	Mode of Service	Days & Hours of Operation	Provides Medicaid Eligible Trips	Level of Passenger Assistance Provided	Training Courses Required for Drivers
Brooke County Senior Center	Wheelchair & Regular Transportation	M-F, 8-4	Yes	Door to Door	Wheelchair/ PASS
Weir-Cove Taxi	Regular Transportation	S-Sat 24 HR	Yes	Driveway	For Medicare Drivers: CPR/ Medical & Defensive
Moe Drives	Regular Transportation				No
Ridgerunners	Regular Transportation				
Weirton Transit Corporation	Fixed Route & Paratransit		No	Fixed Stop & Curb to Curb (On Demand)	First Aid & CPR, Defensive, Safety, Drug & Alcohol
IC Cab Company	Regular Transportation	24/7 (No Christmas Day)	Yes (Modivcare)	Curb to Curb	NA
Blessed Transportation					
Committee for Hancock County Senior Citizens	Wheelchair & Regular Transportation	M-F, 8-4	No	Door to Door	PASS, CPR, HIPPA
Hancock County Ambulance	Ground Ambulance		Yes	Bedside	CPR/ EVOC/ Hazmat
Hancock County Sheltered Workshop	Wheelchair & Regular Transportation	M-F, 4-6	Yes	Door to Door	CPR/ First Aid

Table 3
 Transportation Related Expenses & Revenues

Agency Name	Fare Structure	Donations Accepted	Number of Full-time & Part-Time Drivers	Number of Full-time & Part-Time Schedulers/ Dispatchers	Revenue Sources	Transportation Expenses
Brooke County Senior Center	Donation	Yes	3 Full-time/ 2 Part-time	1 Full-time	Federal/ State/ Local	\$57,280.04
Weir-Cove Taxi	By Mile	No	5 Full-time/ 2 Part-time	5 Full-Time	Public/ Logisticare	N/A
Moe Drives	Fee by Destination	No	1 Part-time	1 Part-Time	Public	N/A
Ridgerunners Delivery and Transportation						
Weirton Transit Corporation	\$1-\$5	No	1 Full-time/ 13 Part-Time	1 Full-time	5307/ City of Weirton/ Advertising/ Catholic Schools	
IC Cab Company	Variable		27	8		N/A
Blessed Transportation						N/A
Committee for Hancock County Senior Citizens	Under 59 years- \$10 Trip/ 60 Years and Up- Free	Yes	4 Part-Time	1 Full-time	5310/ Title 38 (State)	\$81,000
Hancock County Ambulance	Per mile/ Flat fee	Yes	5 Full-time/ 2 Part-time	4 Full-time/ 4 Part-time	NA	NA
Hancock County Sheltered Workshop	No	No	4 Full-time/ 4 Part-time	0	Federal/ State/ Local	\$50,000

Table 4
Technology

Agency Name	Scheduling Software Name	Do you have an app for transportation?	Dispatching Software Name	AVL System/ GPS
Brooke County Senior Center	No	No	N/A	N/A
Weir-Cove Taxi	Locally Created (No Name)	No	Locally Created (No Name)	In Touch
Moe Drives				
Ridgerunners				
Weirton Transit Corporation	No	No	N/A	Yes
IC Cab Company	TaxiCaller	Yes	TaxiCaller	TaxiCaller
Blessed Transportation				
Committee for Hancock County Senior Services	No	No	N/A	No
Hancock County Ambulance		No	No	No
Hancock County Sheltered Workshop	No	No	No	No

Table 5
Vehicle Inventory: Hancock County Senior Citizens Committee

ID	Make	Model	Year	VIN	Capacity	Wheelchair	Service Days	Service Hours	Condition	Program	Service Area
2	Dodge	Entervan	2019	2C7WGBG5KR808325	5	1	M-F	8-4	Good	Trans	Hancock Co.
4	Dodge	Caravan	2017	2C4RDG1HR733528	8	0	M-F	8-4	Fair	Trans	Hancock Co.
6	Ford	Transit Lift Van	2018	1FBVU4XM8JKA16564	11	1	M-F	8-4	Fair	Trans	Hancock Co.
7	Chrysler	Voyager	2022	2C4RC1CGXNR172255	4	0	M-F	8-4	New	Trans	Hancock Co.

Table 6
 Vehicle Inventory: Brooke County Senior Center

ID	Make	Model	Year	VIN	Capacity	Wheelchair	Service Days	Service Hours	Condition	Program	Service Area
White	Impala	Chev	2012	2G1WGE38C1306676	4	0	M-F	8-4	Poor	Trans	Brooke Co.
Grey	Impala	Chev	2013	2G1WF5E32D125529	4	0	M-F	8-4	Poor	Trans	Brooke Co.
Silver	Impala	Chev	2013	2G1WF5E39D1239140	4	0	M-F	8-4	Poor	Trans	Brooke Co.
White	Grand Caravan	Dodge	2015	2C4RDGC9FR567447	3	1	M-F	8-4	Great	Trans	Brooke Co.
Maroon	Grand Caravan	Dodge	2016	2C4RDGCG9GR274679	3	1	M-F	8-4	Great	Trans	Brooke Co.
White	Grand Caravan	Dodge	2018	2C4RDGBJ0JR164077	7	0	M-F	8-4	Great	Trans	Brooke Co.
Blue	Equinox	Chev	2024	3GNAXSEG8RL120489	5	0	M-F	8-4	Great	Trans	Brooke Co.

Table 7
 Vehicle Inventory: Hancock County Sheltered Workshop

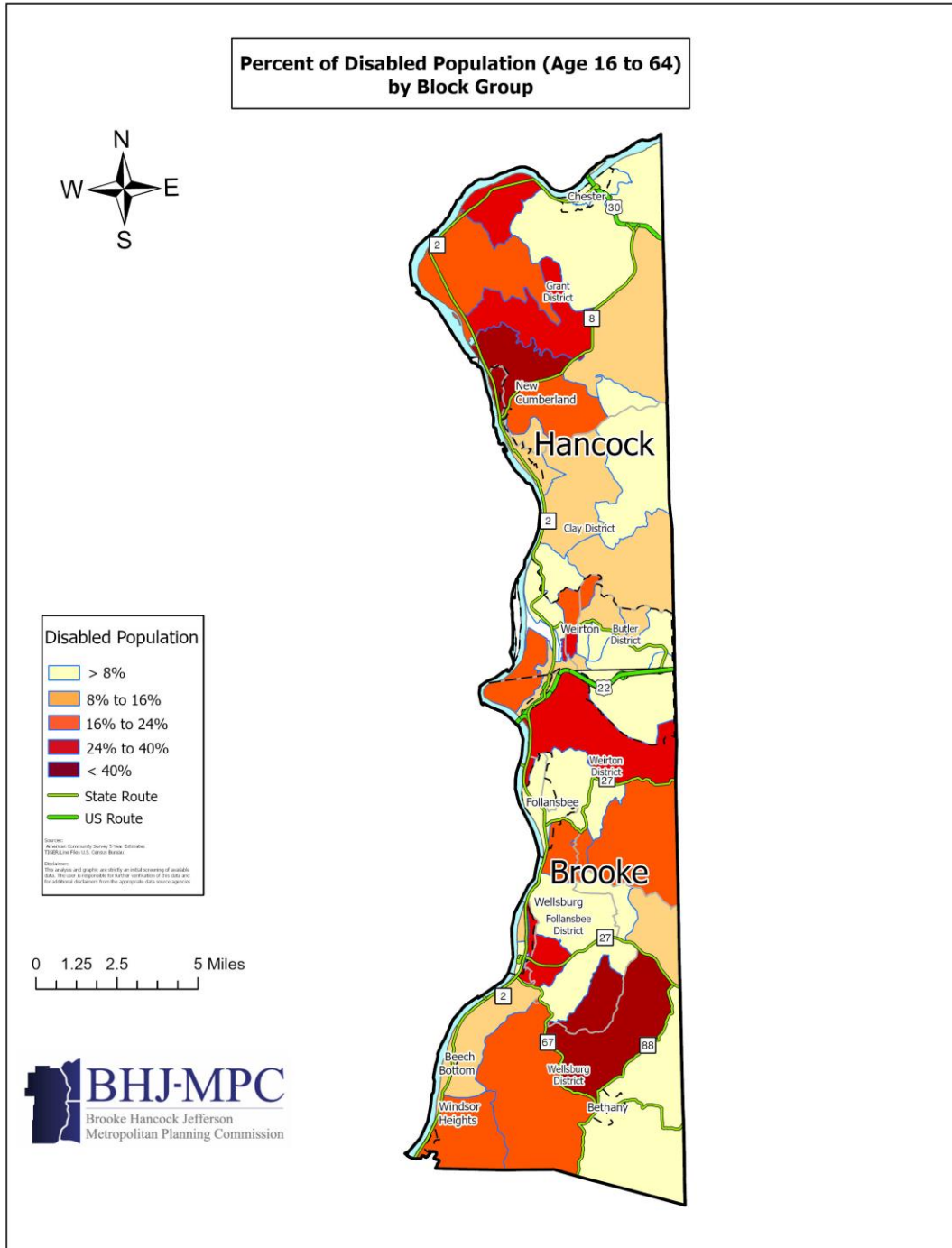
ID	Make	Model	Year	VIN	Capacity	Wheelchair	Service Days	Service Hours	Condition	Program	Service Area
	Ford	E-350	2012		14	2	M-F	4 AM-6 PM	Fair	Trans	Brooke Co, & Hancock Co.
	Ford	E-350	2012		15	No	M-F	4 AM-6 PM	Poor	Trans	Brooke Co, & Hancock Co.
	Ford	E-350	2023		15	No	M-F	4 AM-6 PM	New	Trans	Brooke Co, & Hancock Co.
	Ford	E-350	2023		15	No	M-F	4 AM-6 PM	New	Trans	Brooke Co, & Hancock Co.
	Dodge	Caravan	2014		7	No	M-F	4 AM-6 PM	Good	Trans	Brooke Co, & Hancock Co.

Table 8
 Vehicle Inventory: Weirton Transit Corporation

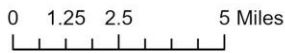
ID	Make	Model	Year	VIN	Capacity	Wheelchair	Service Days	Service Hours	Condition	Program	Service Area
11	Ford	E-250	2013	1FTDS3EL4DDB29826	8	2	M-F	12-8	Good	On Demand & SOR	Weirton, Brooke Co, & Hancock Co.
14	Ford	Elkhart Coach	2017	1FDFE4FS2HDC22258	16	0	T, TH, F	6-2	Good	Fixed Route	Weirton
17	Ford	E-450	2017	1FDGE4FS9HDC74048	10	2	M-F	8-2	Good	Fixed Route	Weirton
18	Ford	E-450	2017	1FDFE45SOHDC74052	10	2	M-S	2-7	Good	Fixed Route	Weirton
19	Ford	E-450	2017	1FDFE4S2HDC74053	10	2	M-F	6-7	Good	Fixed Route	Weirton
20	Ford	E-450	2019	1FDFE4FSSKDC14968	16	2	M-S	7-3	Excellent	Fixed Route	Weirton
22	Ford	Starcraft	2019	1FDFE4FS8KDC47883	12	2	M-W	7-3	Excellent	Fixed Route	Weirton
23	Ford	Candidate II	2020	1FDES6PG0LKB18608	8	2	M-F	7-3	Excellent	Fixed Route	Weirton
24	Ford	Candidate II	2020	1FDES6PG8LKB09378	8	2	M-F	9-3	Excellent	On Demand	Weirton
25	Ford	Eldorado	2023	1FDEF4FN6PDD05846	12	2	2 Days	8 Hours	Excellent	Fixed Route & On Demand	Weirton
31	Ford	Explorer	2019	1FMSK8BB8LGD18231	7	0	M-F	8-4	Excellent	On Demand & SOR	Weirton, Brooke Co, & Hancock Co.
26	Ford	Davey Coach Turtle	2023	1FDFE4FN2PDD14964	12	2	M-F	8-12	Excellent	On Demand	Weirton
32	Chrysler	Town & Country	2010	2A4RR5D16AR193835	7	0	M-F	8-12	Excellent	On Demand & SOR	Weirton, Brooke Co, & Hancock Co.

Appendix D

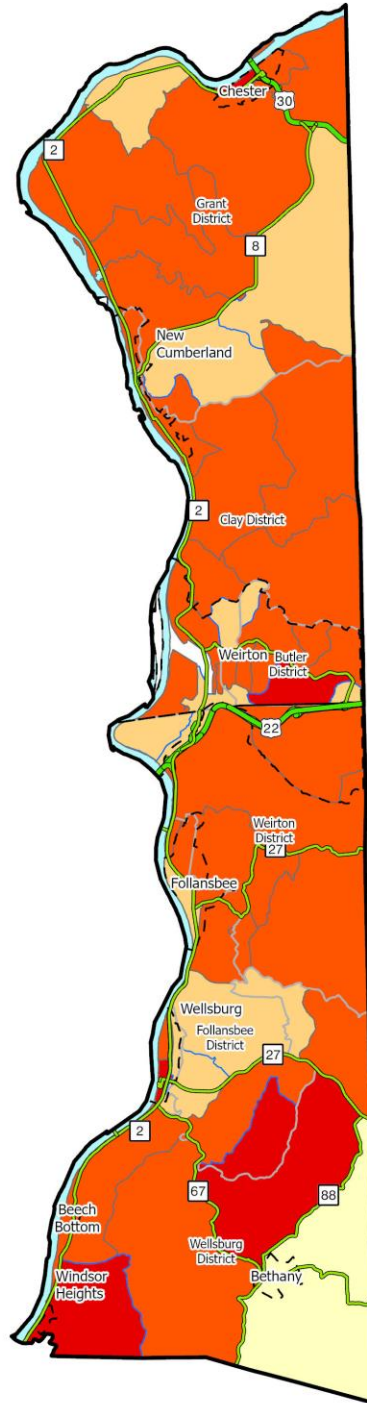
Demographics



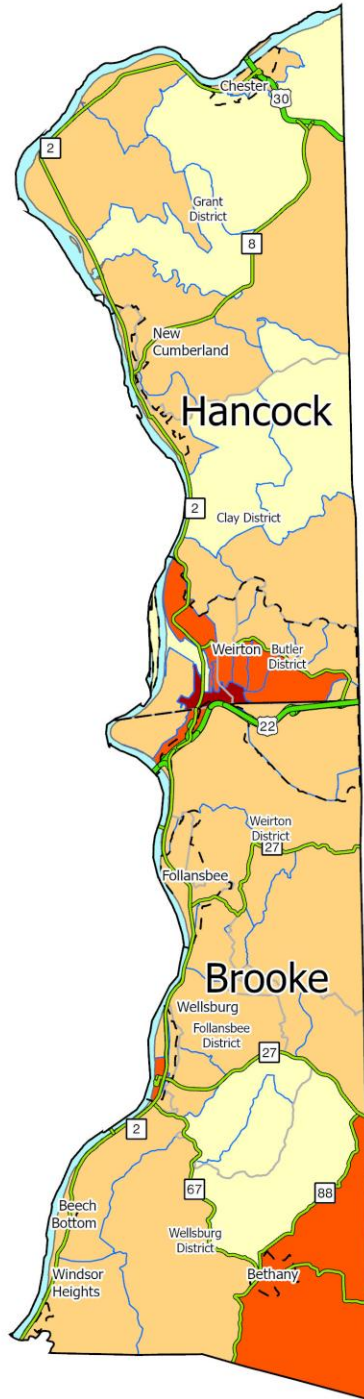
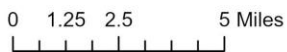
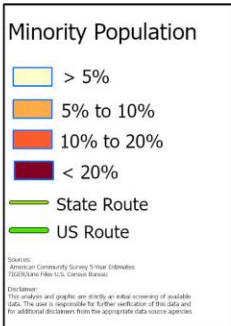
Percent of Families Living Below Poverty by Block Group



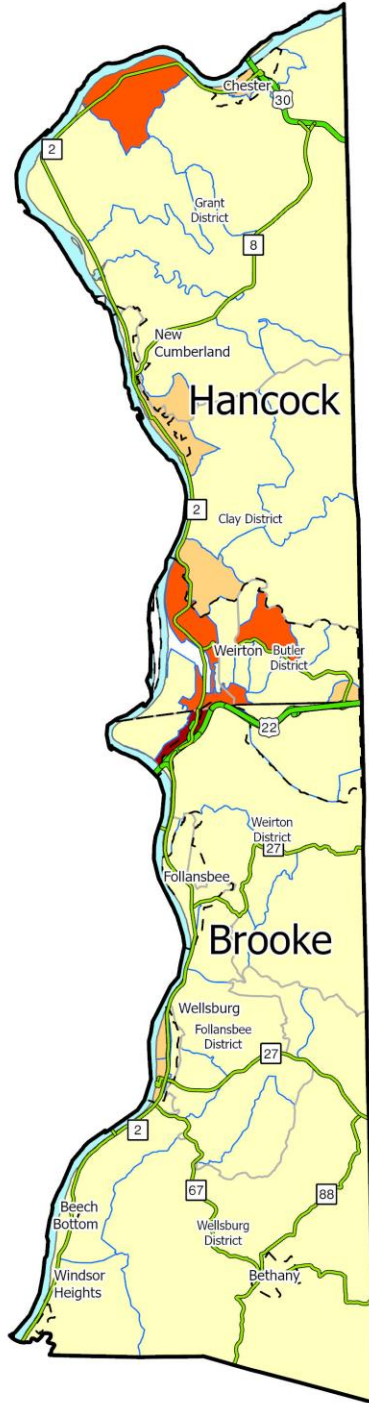
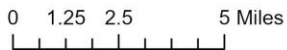
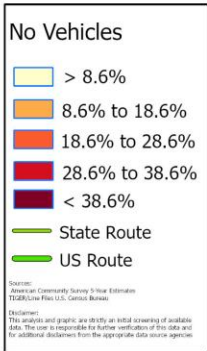
Percent of Population 65 or Older by Block Group



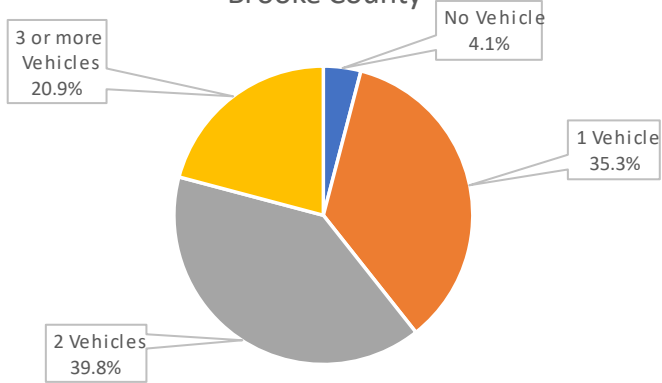
Percent of Non-White Population by Block Group



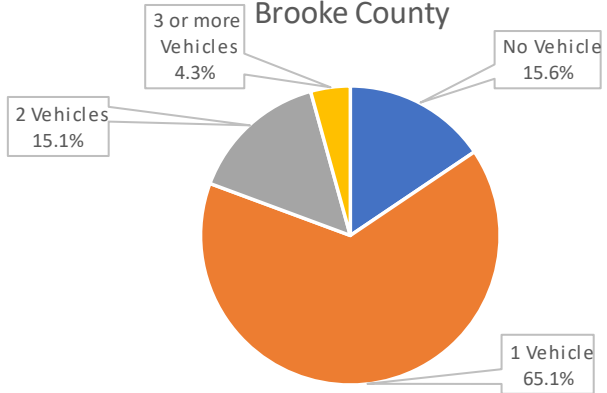
**Percent of No Vehicle Available
by Block Group**



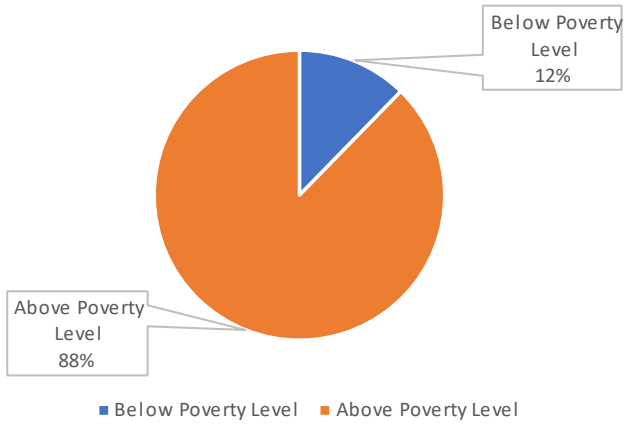
Vehicles Available - Owner Occupied Brooke County



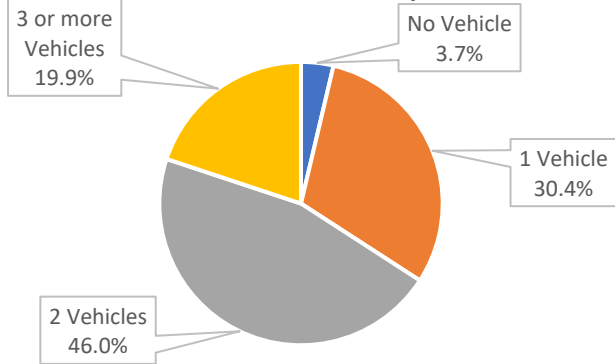
Vehicles Available - Renter Occupied Brooke County



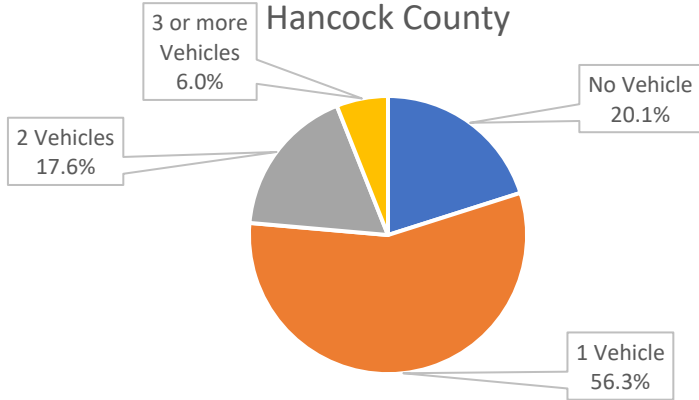
Brooke County Poverty



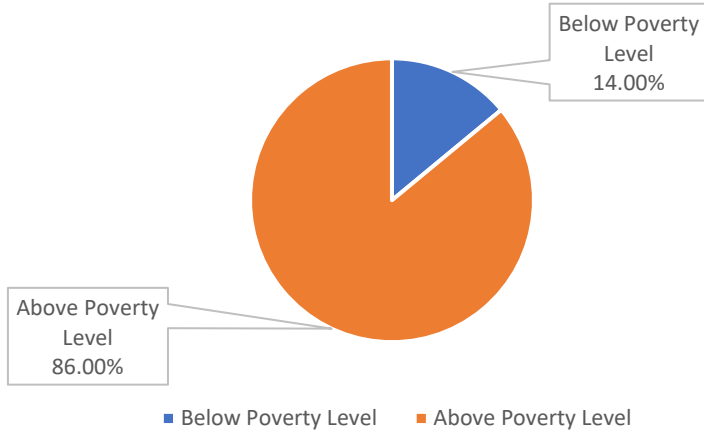
Vehicles Available - Owner Occupied Hancock County



Vehicles Available - Renter Occupied Hancock County

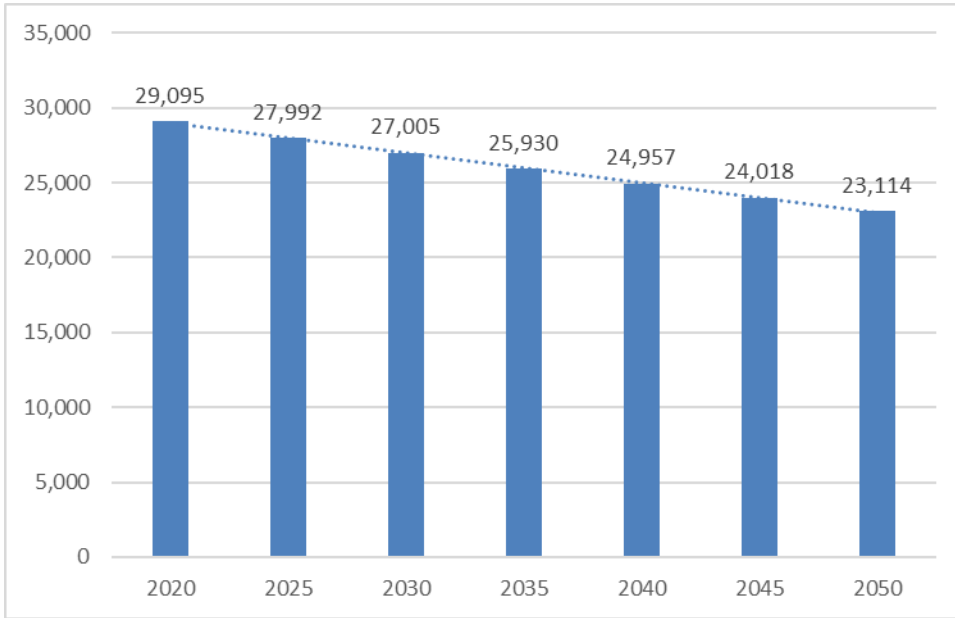


Hancock County Poverty

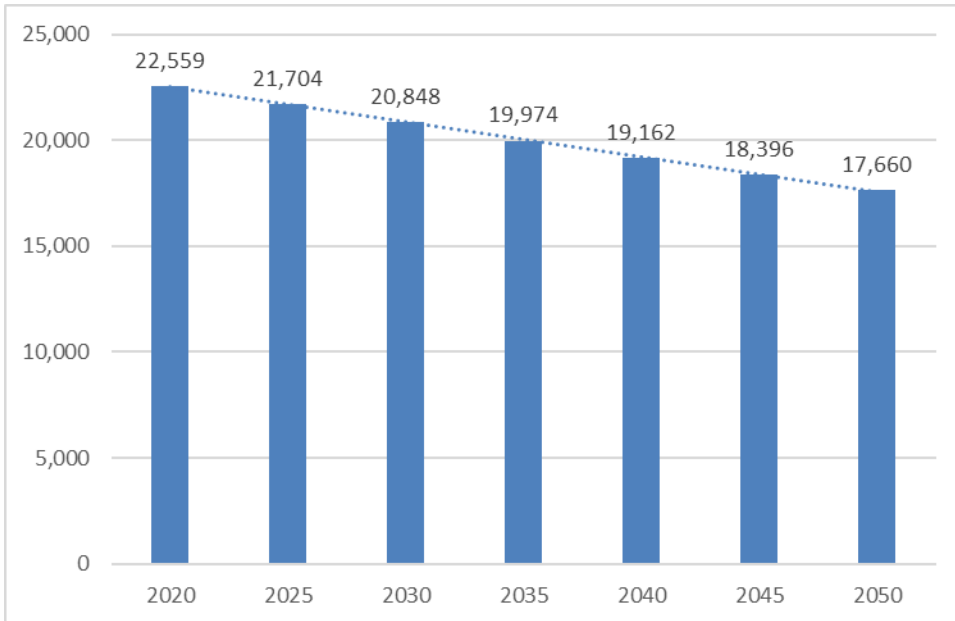


Population Estimates

Hancock County



Brooke County



Appendix E

Relevant FAST Act 5310 Program Information

Federal Section 5310-Enhanced Mobility of Seniors and Individuals with Disabilities

Section 5310 is a formula grant program administered by the West Virginia Department of Transportation, Division of Public Transit for rural areas. By providing funds for programs to serve the special needs of transit dependent populations beyond traditional public transportation services and Americans with Disabilities Act (ADA) paratransit services, the program enhances mobility for older adults and individuals with disabilities. Grants require a 20% local match. Local match may be obtained by funds from any non-U.S. Department of Transportation Federal program, state program, or local contribution. Both mobility management and capital equipment purchases are eligible for 80% funding through the program.

- Eligible Recipients
 - o States (areas under 200,000 population) and designated recipients.
 - o Subrecipients: States or local government authorities, private non-profit organizations, or providers of public transportation that receive a grant indirectly through a federal program.

Appendix F

Participating Organizations

Brooke County Committee on Aging
Brooke Hancock Jefferson Metropolitan Planning Commission/ Region XI PDC
Change, Inc.
Hancock County Senior Services
Weirton Transit Corporation
Mary H. Weir Public Library
Steel Valley Regional Transit Authority
City of Toronto
Southwestern Pennsylvania Commission
IC Group of Companies
Hancock County
Jefferson County Community Action Partnership
Aetna
Ohio Valley Regional Transit Authority
Brooke Hancock Family Resource Network
Weirton Area Chamber of Commerce
Jefferson County Board of Developmental Disabilities
Hancock County Sheltered Workshop
Franciscan University
Jefferson County Jobs and Family Services
Mountaineer Casino, Racetrack and Resort
Fresenius Kidney Center
Cleveland Cliffs
Dialysis Clinic, Inc.
Jefferson County Emergency Management Agency
West Virginia Northern Community College
West Liberty University
Vet Center
State of West Virginia Department of Veterans Assistance

Appendix G

Resolution

Appendix H

Public Comment Period Advertising Period/ Comments